



CITY OF GREENACRES

FLORIDA

ANNUAL REPORT 2016

OCTOBER 1, 2015 - SEPTEMBER 30, 2016



WELCOME

to the City of Greenacres



FROM LEFT:
 Councilman Peter A. Noble, Mayor Samuel J. Ferreri,
 Councilwoman Judith Dugo, Councilwoman Paula Bousquet,
 Councilman Jonathan G. Pearce, Councilwoman Lisa Rivera

Our Mission

To continually improve the community's quality of life by providing the best and most cost efficient services and public facilities to exceed the expectations of City residents and businesses.

Organizational Values

We are ethical professionals with a high sense of honesty, integrity, and pride in our organization and City. We believe in being fiscally responsible and accountable to residents of our community and being fair, courteous, and respectful to our residents and each other. We are committed to providing quality, timely services through collaboration, team work, creative thinking, and innovation.

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Goals

Our goals, objectives and programs are strategically planned to help us achieve our mission. In general, the quality of life in our community is measured by factors that contribute to human life such as safety, physical environment, natural environment, social and leisure resources, and good government. In order to continually improve the quality of life in our City, our focus is on achieving the following goals that make our City a great place to live.

maintain a safe city

maintain a well planned, attractive community

maintain an efficient and effective local government

promote diversity in community life, leisure and recreation

promote excellence in customer service

promote a professional workforce through training and education



Mayor Samuel J. Ferreri



2016



1988



Mayor Ferreri's Farewell Message

On behalf of the City Council and our employees, we are pleased to present the 2016 Annual Report for Fiscal Year ending September 30, 2016.

The report highlights information about City services and financial performance for the past year. The report also provides an overview of the activities related to our organization's goals along with comparative performance measures that demonstrate the City's efficiency and effectiveness in providing services to our residents.

We continue to see positive economic improvement signs as the certified property values as of January 1, 2016, show an increase of 9.1% over the prior year's values. This is the fourth year of increased property values after a 47% decline between 2008 and 2013. Additionally, the City continues to benefit from the State's improved economic outlook with increases in intergovernmental revenues from the half-cent sales tax and state revenue sharing.

Our continued effort to provide efficient government operations to our residents has resulted in the City being the lowest (\$626 per resident) in resident costs for city government services in comparison to residents' cost in similar sized cities in Palm Beach County (\$785 to \$2,377 per resident).

Over the years, we have had our challenges and many successes and at every turn, I am proud to say that we always strive to provide our residents with a quality of life that exceeds expectations.

Thirty-six years ago, I walked into the Greenacres City Hall to request information on a proposed city park and following that visit, I began to volunteer for the city in many capacities including the City Charter Committee, and Planning Commission. I was elected to the City Council on April 2, 1984, and have proudly served as your Mayor since November 9, 1988.

It has been my honor to represent you for the last 33 years and be a part of the growth and development of our community. Thank you for your continuous support over these many years and for choosing to live in the City of Greenacres. It truly is a Great Place to Live!

Sincerely,

A handwritten signature in blue ink, appearing to be "S. Ferreri".

Samuel J. Ferreri
Mayor

EFFICIENT & EFFECTIVE SERVICES

Business Management

Successful businesses provide the best value in goods and services with excellent customer service and outstanding return on investment to their shareholders. In Greenacres, we manage our organization by employing the best business practices and continually evaluate the quality and cost of our services to ensure that our residents and businesses get the best value in services and the best return on their public investment.



Performance Measures

We have been using a performance management system since 2004 to manage for even better results from the taxpayer's perspective. Our performance measures include the inputs (*resources to provide a service*), outputs (*amount of services*), efficiency (*productivity or unit cost*), and effectiveness (*quality of service*). Performance measures are part of the City's annual budget which is based on allocating resources for plans, programs and strategies to accomplish our long term goals to help achieve our mission. The performance measurement system is used to evaluate our service delivery system to ensure its efficiency and effectiveness.

We also compare our actual efficiency and effectiveness measures with benchmarking data from comparably sized cities in order to continually improve our service delivery process.

Greenacres Government Services

Legislative: establishment of laws and policies that promote the welfare of the City and protect the health and safety of residents.

Executive: financial and administrative services to manage day to day business operations including general management, budgeting, accounting, human resources, purchasing, information technology, legal counsel, and planning, engineering and zoning.

PUBLIC SAFETY

- Police (*law enforcement & crime prevention*)
- Fire Protection (*prevention & suppression*)
- Emergency Medical Care and Transport
- Construction Permitting and Inspections
- Code Enforcement
- Emergency Management

CULTURE/RECREATION

- Parks
- Recreation and Leisure Activities
- Community Events
- After School Care & Summer Care

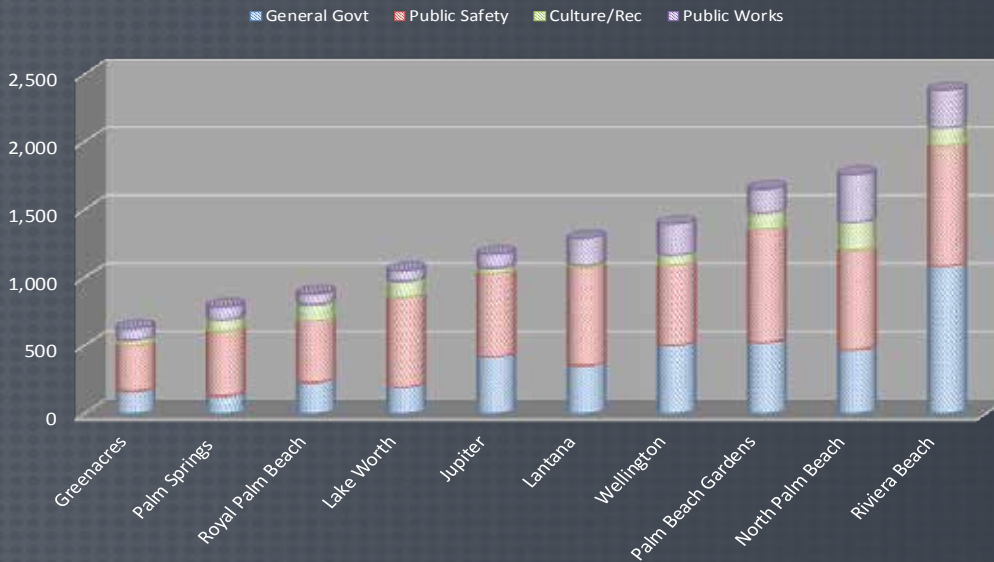
PUBLIC WORKS

- Solid Waste and Recycling Collection
- Public Roads and Drainage Systems
- Traffic Control and Signage
- Public Rights-of-Way Maintenance

Benchmarking

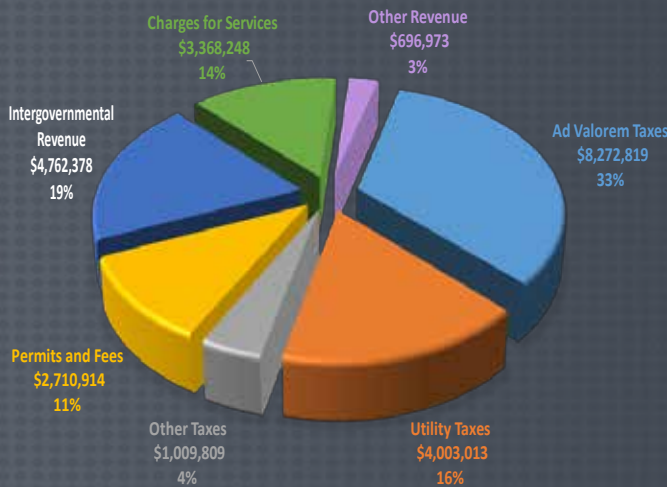
To assess our performance, we analyzed the cost of our services with comparably sized and adjacent cities providing similar services. An indicator of efficiency is the cost per resident for city government services included in the general operating fund. Of the comparable cities, Greenacres residents have the lowest cost for city government services at \$626 per resident. The analysis also shows that City residents have the lowest solid waste and recycling collection rates at \$7.95 per month.

2015 GOVERNMENT SERVICES COST PER RESIDENT

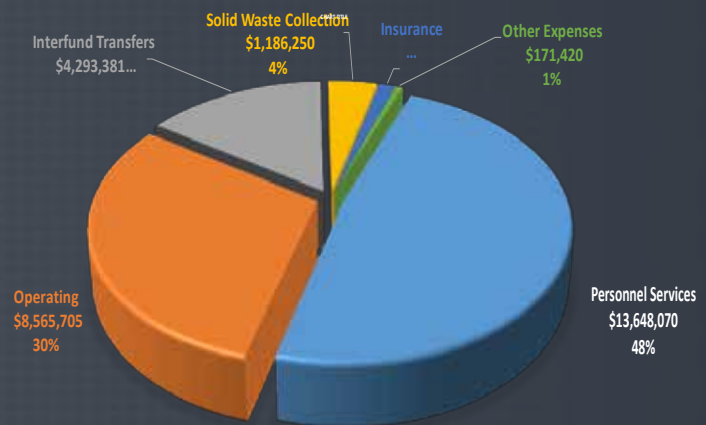


Cost Per Resident:
Total annual expenditures for government services and Fire MSTU divided by city population. Figures based on 2014 Comprehensive Annual Financial Report.

2016 GENERAL FUND REVENUE



2016 GENERAL FUND EXPENDITURES



General Fund Revenues & Expenditures:

The City's primary revenue sources are Ad-Valorem (property taxes - \$8.3 million), Utility Taxes (\$4.0 million), and Intergovernmental Revenues (\$4.8 million), which support the bulk of the services provided to City residents by its employees through Personnel Services (\$13.6 million).

A SAFE COMMUNITY

Law Enforcement

On February 1, 2016, the Greenacres Public Safety Department merged with the Palm Beach County Sheriff's Office (PBSO). Since that time, PBSO has fostered a partnership with the Greenacres City staff, local businesses, non-profit organizations and community leaders.

PBSO's primary goals were to provide professional law enforcement services and vigorously pursue those who commit serious crimes. With its predictive policing approach to enforcement efforts, PBSO continues to provide sustainable solutions to combat criminal activity. PBSO completed several law enforcement initiatives and supplied resources for several community events to include:

- *Performed monthly Enforcement Initiatives in an effort to deter traffic-related violations and quality of life-related issues within the City.*
- *PBSO partnered with the City of Greenacres' Leisure Services as well as various non-for-profit organizations and assisted with events such as Back to School Giveaways, Shop with a Cop, Lunch with Santa, and the Thanksgiving Day Food Drive.*
- *PBSO members attended numerous HOA meetings and presented various crime prevention strategies.*
- *PBSO's Street Team and Narcotics Unit conducted several operations to combat violent crimes and address quality of life-related issues located within the city.*

PBSO and the City of Greenacres are committed to a shared vision of professional service and will continue to collaborate together to ensure the citizens of Greenacres have a safe environment to live.

Fire Rescue - EMS

The program provides for fighting fires and responding to medical emergencies with a focus on providing treatment and stabilization of patients using advanced life support (ALS) and basic life support (BLS) methods and transport to hospitals. The program also provides residents with classes in cardiopulmonary resuscitation (CPR).

FIRE/EMS ACTIVITIES	QUANTITY
General Service Calls	5,561
Medical Service Calls	5,036
Fire Calls	46
Fire Related Calls (<i>Alarms/Smoke Scares/Gas Leaks</i>)	549
Average Response Time	5.58 Minutes
ALS Transports	2,479
BLS Transports	710
Patients Treated	4,666
Blood Pressure Screenings	228
CPR Certifications	137
Station Tours	194

Fire Prevention & Protection

The program focuses on protecting people and property from fires through the reviews of building construction plans for compliance with life/safety codes and providing public fire safety education.

FIRE PREVENTION ACTIVITIES	QUANTITY
Fire Safety Inspections	1,766
Fire Safety Programs	29
Number of Fire Investigations Conducted	8
Construction Plans Reviewed	242
Approximate Value of Property Fire Loss	\$205,675



Permits & Inspections

This program provides a review of residential and commercial construction plans and field inspections to ensure compliance with adopted building construction and life safety codes.

PERMIT & INSPECTION ACTIVITIES	QUANTITY
Permits Issued	2,734
Total Inspections	7,975
Structural Inspections	3,969
Mechanical/Plumbing Inspections	2,230
Electrical Inspections	1,765
Misc. Inspections	11
Estimated Value of Construction	\$44,704,713

Code Enforcement

This program provides for the detection, investigation, and elimination of violations of City laws relating to zoning (*property use*), property maintenance standards, and nuisances.

CODE ENFORCEMENT ACTIVITIES	QUANTITY
Violation Inspections	1,587
Cases Processed	496
Cases sent to Board	50
Cases Complied	478
Amount of Fines Collected	\$11,725

Emergency Management

This program provides for developing plans of action for when disaster strikes, deploying first responders and emergency services in the disaster area, and restoring and repairing critical infrastructure. These efforts are coordinated with the County, State, and Federal governments that have various lead roles. In 2015, the City continued to update its plans and employees continued incident management training.

School Crossings

This program provides for the safe crossing of roadways by children going to and returning from schools during school hours. The program provides 40 school crossing guards at designated roadway crossings on routes to five (5) elementary and three (3) middle schools within the City.

Public Facilities Maintenance

This program focuses on the inspection and maintenance of public facilities to ensure their safety to users. The City's public facilities are comprised of public buildings, parks, road rights-of-way, streets, sidewalks, medians, roadway signage and lighting, and storm drainage systems, including inlets, pipes, lakes, and canals.



Community Center Expansion



Community Center Basketball Courts - Relocation



Ira Van Bullock Park Restroom Renovations

AN ATTRACTIVE COMMUNITY

Zoning, Land Use & Development

The application of zoning, land use and development regulations ensures that existing and new developments and construction activities are undertaken in a manner that provides long term viability of neighborhoods and commercial areas in our community.

ZONING, LAND USE & DEVELOPMENT ACTIVITIES	QUANTITY
Annexations	3
Site Plan Approvals	4
Site Plan Amendments	21
Variances	7
Temporary Use Permits	33
Commercial Square Footage Approved	43,918
New Dwelling Units Approved	29
Previously Approved Dwelling Units Constructed	55
Landscape Inspections	192

Maintenance of Community Assets

Maintaining an attractive City requires the ongoing inspection, maintenance and replacement of components and systems that make up community assets.

COMMUNITY ASSETS ACTIVITIES	QUANTITY
Lane miles of pavement maintained	45.80
Number of medians maintained	72
Number of trees in public rights-of-way	2,021
Number of stormwater structures maintained	632
Number of public buildings maintained	17
Miles of alleyways maintained	5.56
Number of public parks maintained	13
Acres mowed in public parks	67
Number of athletic fields maintained	11
Number of athletic courts maintained	26
Playground structures maintained	13
Trees in parks & public grounds maintained	4,484





Capital Improvement Program

On an annual basis, the City adopts a Capital Improvement Program which identifies new equipment and facilities needed to accommodate new growth and replacement of equipment and infrastructure that has outlived its useful life. The program is funded by impact fees paid by developers of commercial and residential projects and by grants. The following is a sample of budgeted projects undertaken in 2016.

Original Section Drainage Improvements Project Phase II:

Phase II of an overall six (6) phase plan to provide drainage improvements for the City's Original Section after street flooding during Tropical Storm Isaac from August 26-28, 2012. The proposed Phase II alleyway reconstruction will regrade the alleys and utilize the new improvements on First Street as well as the L-11 Canal to manage stormwater within the area bounded by First Street, the E-3 Canal, the L-11 Canal and Swain Boulevard.

City-wide Sidewalk Project:

In 2016, the City initiated a multi-year City-wide sidewalk connectivity project. This project will provide connections and complete missing segments to create sidewalk networks that will allow for safe movement for people of varying ages and mobility. Filling in the gaps within the sidewalk systems in Palm Beach Villas II, Original Section, Dahl Drive, Lake Worth Hills, Wry Rd/Ramblewood Circle, Villa Del Trio, South 57th Avenue, Sherwood Forest Boulevard and Dillman Farms will provide circulation and access for residents and visitors in neighborhoods to various amenities such as parks, stores, schools and workplaces.

Stormwater Pipe & Basin Replacement:

This project provides for the rehabilitation of storm sewer structures throughout the City. There are several storm sewer drainage systems that were installed more than 35 years ago and are in need of repair and maintenance. Over the past 10 years, heavy maintenance and rehabilitation of the City's storm sewer system has been performed. Video inspection and minor repairs are planned from FY 2016 through FY 2021. In FY 2016, the deteriorated culvert under Wry Road south of Chickasaw Road at the L-11 Canal was repaired and new headwalls were installed.

Community Activities

2016 Great American Cleanup: On April 16, 2016, twenty six volunteers came together to make a difference in the City of Greenacres. Below is a listing of the projects that were successfully accomplished by volunteers:

- **Right-of-ways within Greenacres:**
Performed liter and debris cleanup along right-of-ways.
- **Community Park:**
Planted one (1) Live Oak tree in Community Park.

Arbor Day Celebration: On April 29, 2016, the City held its annual Arbor Day Celebration at the Municipal Complex. Approximately thirty children from Future Kids planted forty (40) Cypress trees in the back retention area. Their hard work was rewarded with fruit juice, water and cookies, coloring books and temporary tattoos. All participants were invited to return to the Municipal Complex to proudly inspect the progress of the trees they helped plant. Hosting an annual Arbor Day celebration is just one of the many requirements the City must accomplish in order to be recognized as a Tree City USA.

COMMUNITY LIFE & LEISURE



2016 ANNUAL COMMUNITY SPECIAL EVENTS

THESE CITY EVENTS HAD A COMBINED ATTENDANCE OF OVER 15,000 WITH A 95% SATISFACTION RATE FROM ATTENDEES

■ **Movies in the Park**

A new event held in Community Park under the stars featuring a popular movie and popcorn, hot cocoa, soda and arts & crafts (Oct. Nov. & Dec).

■ **Concerts in the Park**

A winter concert series (*Jan, Feb. & March*) for residents featuring local bands and entertainment in a casual and family-friendly environment.

■ **Lunch with Santa**

A festive and memorable co-sponsored event with the Greenacres Kiwanis Club featured lunch with Santa enjoyed by 800 children and their parents. Every child 11 years of age and under received a gift from Santa, and had fun with arts & crafts, games, a face painter and holiday music.

■ **Ignite The Night**

Over 8,000 residents and visitors celebrated the July 4th Independence Day holiday and enjoyed the spectacular Zambelli fireworks display at Greenacres Community Park.

■ **Daddy Daughter Dance**

Girls from four to seventeen years of age enjoyed games, dining and dancing the night away with their dads.

■ **Love on the Lawn**

The Honorable Mayor and Mrs. Ferreri handed out roses and candy to over 100 participants at Community Park, before they made their way to the pavilion for live music. Contests were enjoyed and prizes awarded.

■ **Egg'stravaganza**

Over 4,000 children enjoyed hunting for 14,000 eggs delivered and hidden by the Easter Bunny.

■ **Fiesta de Pueblo**

A co-sponsored cultural event organized by the Puerto Rican Hispanic Chamber of Commerce enjoyed by over 1,000 guests at Community Park with live music, vendors and great food for the 3 Kings Celebration.

■ **90th Anniversary Celebration**

Hundreds of families, city employees and vendors came out to celebrate the City's 90th Anniversary celebration at Community Park. Guests enjoyed food trucks, city department displays, school performances, a photo booth, Greenacres Fire Rescue and PBSO demonstrations and other entertainment at this historic event.

Camps

The program provides a safe, structured environment for children in kindergarten through the 8th grade. Over 170 children participated in the nine-week summer camp that included a variety of educational activities and field trips. The winter and spring camps had approximately 150 children who enjoyed new experiences, crafts, field trips, and activities.

Greenacres Community Center

In October 2016, the newly expanded and newly renovated Greenacres Community Center, located at 501 Swain Blvd. Greenacres, FL 33463, celebrated its grand opening.

The expansion includes a new 2,467 square foot banquet facility which is available to rent for holiday parties, formal functions, business/corporate training, and/or special family gatherings. The facility holds 160 with 200-person theatre style seating, and includes carpeted flooring. The room also divides into three (3) smaller rooms which can be rented individually or used as a training or conference center venue. An additional new meeting room also available for rent and is equipped with a projector for training or class instruction purposes. Included in the expansion is a large catering kitchen, with private serving corridor, state of the art AV/sound system, electric projection screen, separate private entrance to the banquet facility and new restrooms.

The Center is a focal point for a large portion of the community and is the site for programs and classes such as karate, watercolor painting, fencing, ballet/tap/jazz, tumbling and acrobatics, basketball and volleyball. The center hosts the daily Senior Congregate Meal Program, Defensive Driving classes, Senior Trips/Dances, Senior Health Fairs, Foreclosure Workshops, First Time Homebuyer Clinics, is a focus site for Free Flu Shots from Walgreens, and so much more.

Classroom space at the Community Center is utilized by children, baby boomers, seniors, local agencies and colleges for training and athletic programs, seminars, testing sites, and various other private and public activities. The Center offers our residents and business community a convenient and friendly environment with various programs and opportunities.

Athletics

Participants in our athletic leagues consisted of 100 adults and 534 youth in 2016. They enjoyed co-ed basketball, soccer, and Greenacres Youth Baseball.

Youth Program

C.A.R.E.S.: The C.A.R.E.S. (*Children Are Really Extra Special*) Program is a licensed inclusive year-round afterschool program serving 110 elementary school age children. The program provides opportunities such as field trips, computer instruction, art expression, and daily homework assistance. This program has been very successful, with 73% of students enrolled demonstrating improved grades.

Cool Zone: This licensed program provides services and activities year-round for over 30 middle school youth. The primary focus of the program is on developing leadership skills, community involvement, respect for others, and personal responsibility. The program had a very successful year with 80% of students demonstrating improved school grades.

Hot Spot: A supervised, drug-free program for 25 high school students that provides a safe environment for teens to gain knowledge in life skills, opportunities for higher education and career exploration, while shaping future community leaders through structured activities, college tours, and volunteer opportunities. In 2016, Hot Spot Advisory Council members were involved in visiting local Nursing Home facilities and delivered Thanksgiving dinners to older residents, accruing over 3,000 community service/volunteer hours.

Quality Improvement System Annual Assessment

In 2006, PrimeTime of Palm Beach County and the Children Services Council launched the Afterschool Quality Improvement System (QIS) to ensure children in Palm Beach County receive exceptional, high-quality afterschool programs.

The Early Learning Coalition of Palm Beach County requires that contracted programs complete annual QIS Assessments in order to receive funding. The Youth Programs Division was assessed March 8-14, 2016.

Assessment scores range from 1.0 to 5.0; a minimum score of 3.5 annually is required to maintain funding. Employees are observed and scored on four (4) separate domains with over 900 specific elements that must be demonstrated during the observation period.

The Youth Program Division did an exceptional job training and coaching new employees on specific criteria. Therefore, the City of Greenacres Youth Programs is ranked in the top three (3) highest rated afterschool programs in the Quality Improvement System with an overall score of 4.85.

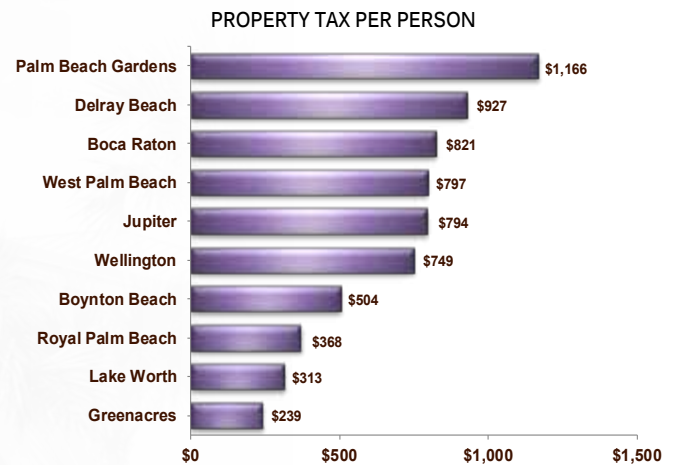


FISCAL RESPONSIBILITY

Property Taxes

As required by Florida law, on an annual basis the City of Greenacres sets a property tax rate, also referred to as the “millage rate”. Property taxes are calculated by multiplying the millage rate times the assessed property value determined by the County Property Appraiser.

Property tax revenues are affected by new construction, existing property values, and the property tax rate. In 2016, the City collected \$8.3 million in property taxes, which was approximately \$1.6 million greater than 2015 due to an increase in property values. The property tax rate increased to 6.09 mills. In evaluating property taxes, rates alone do not provide an objective measure of what residents pay for government services. An objective measure is the Property Tax Per Person which takes into account the millage rate, total taxable values, and the total population. The following chart shows that the City of Greenacres has the lowest per capita tax among the ten (10) largest cities in the County, clearly demonstrating that our residents have the lowest property tax burden.



Property Tax Per Person:
Total revenue generated from property taxes divided by the City population. Based on 2015 Palm Beach County Property Appraiser Report.

Grants

The City received over \$852,000 in grant funding for several large projects including the Canal Restoration Project Phases I & II, and First Street Stormwater Drainage Project. Grant funding was also received for the afterschool program, and iPad Tablets for our Firefighters.

Award Winning Financials

The City’s financial documents, including the Comprehensive Annual Financial Report and the Annual Budget, are submitted to the Government Finance Officers Association for review and evaluation. The documents are reviewed for conformance with the highest standards for preparation of state and local government financial reports and budget presentation.

The City’s financial documents have received the following prestigious national awards from the Government Finance Officers Association:

- Certificate of Achievement for Excellence in Financial Reporting for the Comprehensive Annual Financial Report for the fiscal year ending September 30, 2015. (*This certificate has been received for 25 consecutive years*).
- Outstanding Achievement in Popular Annual Financial Reporting for the fiscal year ending September 30, 2015. (*This certificate has been received for 7 years*).
- Distinguished Budget Presentation Award for the fiscal year beginning October 1, 2015. (*This award has been received for 22 consecutive years*).

Five-Year Financial Summary

ALL GOVERNMENTAL FUNDS

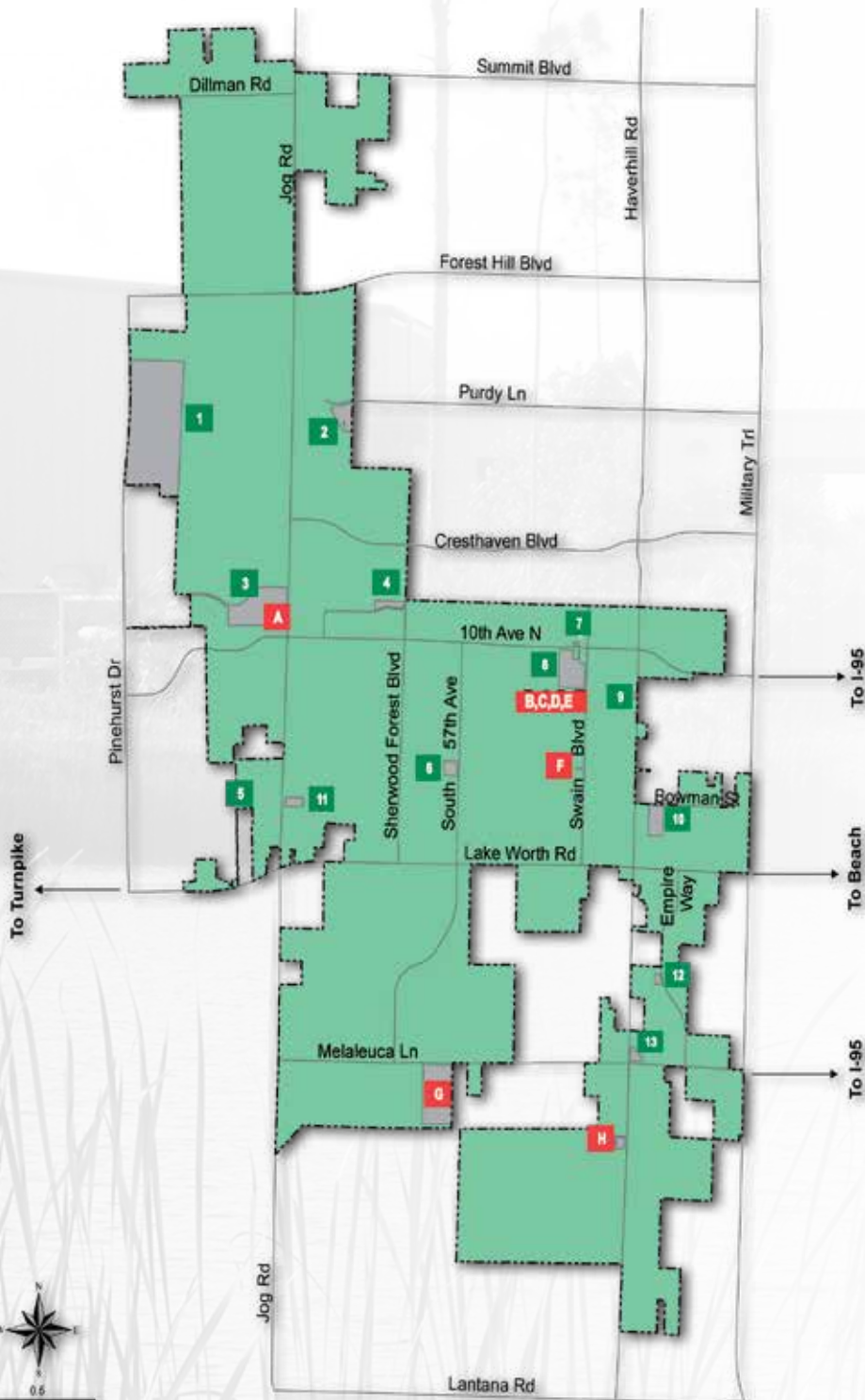
Governmental Revenues	2012	2013	2014	2015	2016
Taxes	11,317,684	11,188,626	11,319,062	11,805,795	13,421,388
Permits and Franchise Fees	2,033,887	2,041,415	2,280,110	2,316,146	2,710,914
Intergovernmental	4,322,929	5,127,073	5,104,497	5,672,011	5,179,941
Charges for Services	3,084,290	2,926,104	3,195,729	3,265,337	3,542,288
Fines and Forfeitures	200,257	167,664	172,010	216,334	109,790
Impact Fees	37,921	244,211	55,835	355,642	215,443
Investment	279,301	41,552	49,228	182,246	258,008
Contributions	25,785	34,996	93,798	44,785	26,362
Rental Income	465,007	495,430	530,553	599,848	539,734
Miscellaneous Revenues	128,621	140,597	85,161	119,994	172,672
Total:	\$ 21,895,682	\$ 22,407,668	\$ 22,885,983	\$24,578,138	\$ 26,176,540

Governmental Expenditures	2012	2013	2014	2015	2016
General Government	3,138,043	3,145,262	3,235,568	3,389,229	3,823,737
Public Safety	12,441,179	12,702,323	12,277,486	13,254,521	15,539,862
Transportation	1,453,990	1,449,676	1,469,380	1,489,646	1,433,172
Culture/Recreation	1,370,331	1,372,083	1,349,738	1,503,044	1,733,112
Physical Environment	1,688,818	1,723,865	1,743,688	1,824,867	1,895,157
Capital Outlay	2,218,891	2,546,397	2,342,976	2,543,156	4,972,137
Debt Service	403,219	403,205	403,159	403,170	403,260
Total:	\$ 22,714,471	\$ 23,342,811	\$ 22,821,995	\$ 24,407,633	\$ 29,800,437
Increase (Decrease) in Fund Balance:	\$ (818,789)	\$ (935,143)	\$ (63,988)	\$ 170,505	\$ (3,623,897)

The five (5) year financial summary shows the total revenues and expenditures for all governmental funds. The City maintains nine (9) governmental funds: the General Fund, four (4) Special Revenue Funds, one (1) Debt Service Fund, and three (3) Capital Projects Funds. The City adopts an annual balanced budget for all funds and maintains a fund balance for each of those funds, the largest of which is the General Fund with a minimum unassigned fund balance of 25% of expenditures.

The complete Audited Comprehensive Annual Financial Report (CAFR) for the fiscal year ending September 30, 2016, is available on the City's website at www.greenacresfl.gov.

FACILITIES & PARKS MAP



City Facilities

- A** PBSO District 16
Fire Rescue Station 94
2995 So. Jog Road
- B** Community Center
501 Swain Boulevard
- C** Community Hall *(Afterschool Programs)*
501 Martin Avenue
- D** Old City Hall
(Afterschool & Summer Camp Programs)
500 Perry Avenue
- E** Leisure Services Administration
501 Swain Boulevard
- F** Greenacres History Museum
301 Swain Boulevard
- G** City Hall & Public Works Complex
5750/5800 Melaleuca Lane
- H** Fire Rescue Station 95
5095 Haverhill Road

City Parks

- 1** Greenacres Freedom Park
2400 Pinehurst Drive
- 2** Veterans Park
6250 Purdy Lane
- 3** Community Park
2905 Jog Road
- 4** Burrowing Owl Park
2655 Sherwood Forest Boulevard
- 5** Ramblewood Park
6535 Ramblewood Circle
- 6** Roy Rambo Park
3595 So. 57th Avenue
- 7** Friend Park
5265 10th Avenue No.
- 8** Ira Van Bullock Park
520 Perry Avenue
- 9** Oasis Park
460 Jackson Avenue
- 10** Bowman Park
4750 Bowman Street
- 11** Heather Estates Park
3851 Heather Drive West
- 12** Empire Park
4429 Empire Way
- 13** Gladiator Park
4759 Gladiator Circle

GREENACRES AT A GLANCE

*City of Greenacres information as of September 30, 2016

- Located in central Palm Beach County in southeast Florida, five (5) miles from the Atlantic Ocean.
- Founded by Lawrence Carter Swain and incorporated in 1926 (*reincorporated 1947*).
- Council-Manager form of government.
- Mayor and five-member Council (*nonpartisan*), elected at large for two-year staggered terms.
- City Manager appointed by the Council.
- Municipal Departments: Administration, Finance, Building, Leisure Services (*Recreation*), Planning & Engineering, Public Works, Fire Rescue (*Fire, Emergency Medical Services*).
- Municipal Employees:* 130 Full-time 28 Part-time

DEMOGRAPHICS

Population

as of April 1, 2005	31,270
as of April 1, 2016	39,066

Age & Gender (Census 2010)

Male	16,401
Female	18,588
Under 5 Years	2,547
5 - 19 Years	2,469
20 - 64 Years	22,955
65 and Over	5,509

Median Age (Years) 36.3

Housing (2015)

Total Housing Units	17,230
Single Family	4,740
Multi Family	12,452

Average Assessed Values (2015)

Single Family Homes	\$107,000
Condominiums	\$40,311
Town Homes	\$59,963

Median Family Income (ACS 2011-2013) \$44,206

ECONOMICS

Gross Taxable Property Value (07/2016)	\$1,526,929,752
Property Tax Rate (10/2016)	\$6.0854/\$1,000
Fiscal Year 2017 Operating Budget	\$30,895,532
Business Tax Receipts	935
Rental Business Tax Receipts	855

LAND USE

Land Area 5.84 Square Miles

Land Use	% of Total
Residential	65%
Commercial	9%
Public	10%
Mixed Use	1%
Study Area/Roads/Canals	15%
Developed	97%
Undeveloped	3%

Parks

Active (94.1 Acres)	12
Passive (.50 Acres)	2
Local County (1,700 Acres)	1

EDUCATION

Public

Elementary Schools	5
Middle Schools	3
High Schools	1

Private

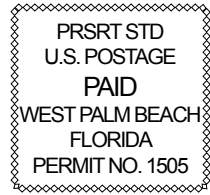
Primary & Secondary Schools	3
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OTHER

Tree City USA Designation	24 Years
Library	1
Post Office	1

CITY OFFICIALS (As of September 30, 2016)

Samuel J. Ferreri	Mayor
Lisa Rivera	Councilwoman District 1
Peter A. Noble	Councilman District 2
Judith Dugo	Councilwoman District 3
Jonathan G. Pearce	Councilman District 4
Paula Bousquet	Councilwoman District 5
Andrea McCue	City Manager



WWW.GREENACRESFL.GOV

CURRENT GOVERNMENT DIRECTORY

CITY HALL	PHONE NUMBERS
General Information	561-642-2000
Administration	
Mayor & City Council	561-642-2017
City Manager	561-642-2017
City Clerk	561-642-2006
Human Resources	561-642-2011
Palm Beach Sheriff's Office - District 16 Greenacres	
EMERGENCY - Police	911
General - Police	561-688-5210
Greenacres Fire Rescue	
EMERGENCY - Fire/Medical Services	911
General - Fire/Medical Services	561-642-2146
Finance Department	
Billing - Solid Waste Collection	561-642-2012
General	561-642-2013
Leisure Services Department	
Administration	561-642-2181
Community Center	561-642-2090
Youth Programs <i>(After Schools & Camps)</i>	561-642-2193

CITY HALL	PHONE NUMBERS
Planning & Engineering Department	
Planning	561-642-2054
Engineering	561-642-2054
Building Department/Code Enforcement	
Building	561-642-2052
Code Enforcement	561-642-2043
Local Business Tax <i>(Fka Occupational Licenses)</i>	561-642-2053
Public Works Department	
Administration	561-642-2071
Solid Waste Collection	561-642-2071
Utilities	
Palm Beach County Water Utilities	561-740-4600
Florida Power & Light <i>(FPL)</i>	561-697-8000
AT&T: Residential	1-877-737-2478
Business	1-866-620-6900
Comcast <i>(d/b/a Xfinity - Digital Cable, Internet, Phone)</i>	1800-266-2278
Florida Public Utilities <i>(Gas)</i>	561-832-0872
Solid Waste/Recycling	561-642-2071

