

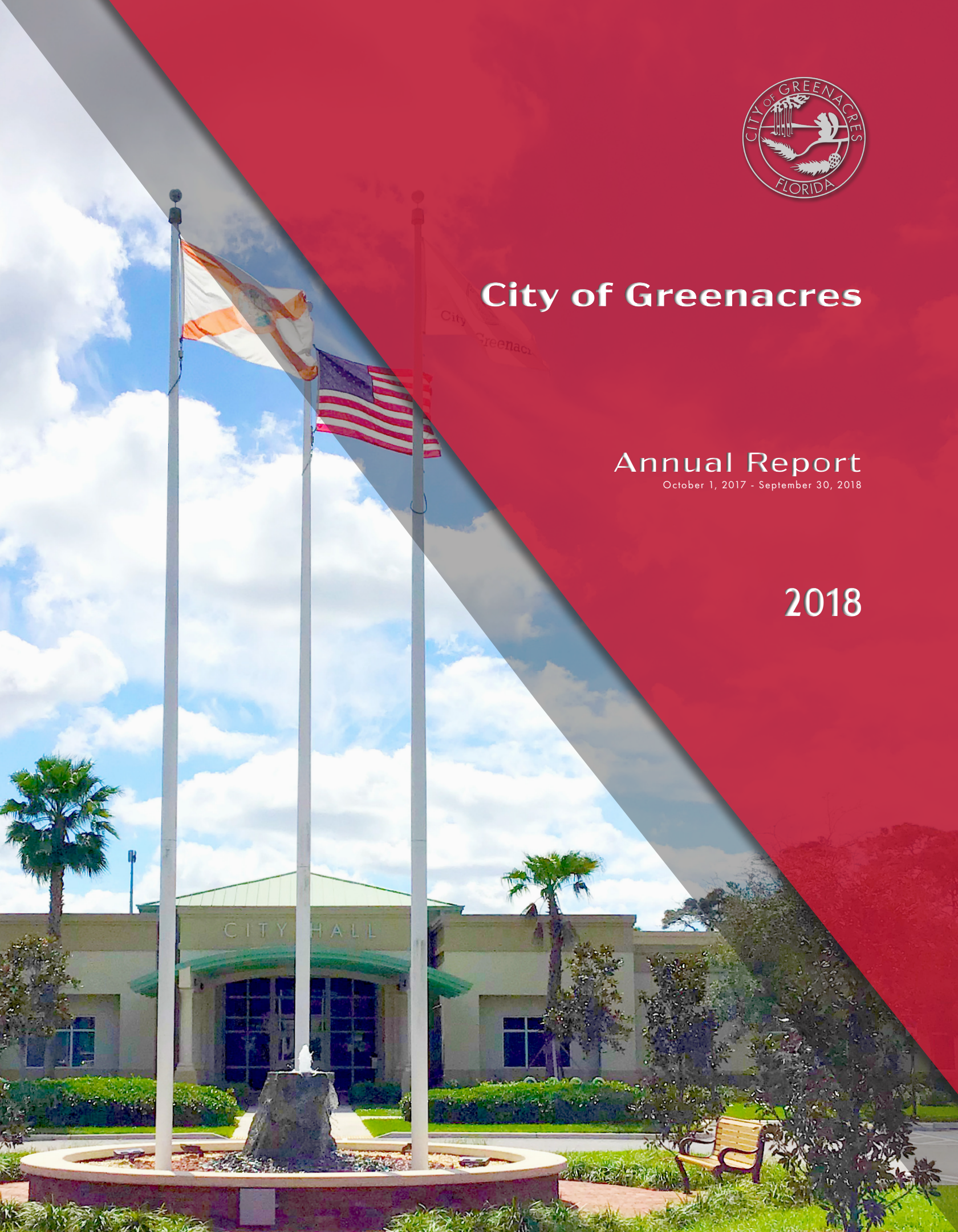


City of Greenacres

Annual Report

October 1, 2017 - September 30, 2018

2018



WELCOME

to the City of Greenacres



Maintain a Safe Community



*Promote Diversity in
Community Life,
Leisure & Recreation*



*Maintain a Well Planned,
Attractive Community*



*Promote Excellence in
Customer Service*



*Maintain an Efficient and
Effective Local Government*



*Promote a Professional
Workforce through
Training & Education*

MISSION

Continually improving the community's quality of life by providing the best and most cost efficient services and public facilities to exceed the expectations of City residents and businesses.

GOALS

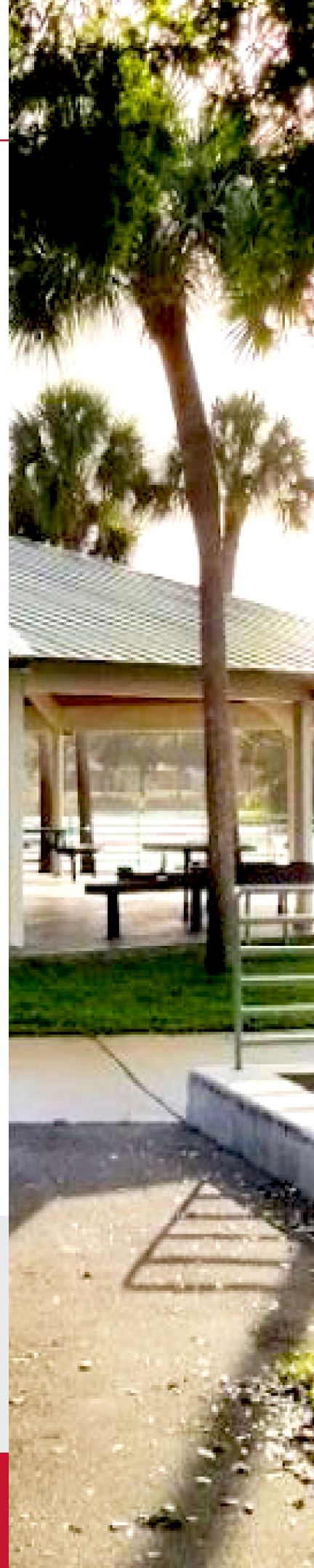
Our goals, objectives and programs are strategically planned to help us achieve our mission. In general, the quality of life in our community is measured by factors that contribute to human life such as safety, physical environment, natural environment, social and leisure resources, and good government. In order to continually improve the quality of life in our City, our focus is on achieving the following goals that make our City a great place to live.

ORGANIZATIONAL VALUES

We are ethical professionals with a high sense of honesty, integrity, and pride in our organization and City. We believe in being fiscally responsible and accountable to residents of our community and being fair, courteous, and respectful to our residents and each other. We are committed to providing quality, timely services through collaboration, team work, creative thinking, and innovation.

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YEAR IN REVIEW

Message from the Mayor

The City of Greenacres continues to work to provide the services our residents need while maintaining the lowest cost per resident in Palm Beach County.



Elected Officials as of September 30, 2018

Top Left: Councilman John Tharp, Councilwoman Judy Dugo, Councilman Peter A. Noble, Councilman Jonathan G. Pearce
Bottom Left: Mayor Joel Flores, Deputy Mayor Paula Bousquet

On behalf of the City Council and our employees, we are pleased to present the 2018 Annual Report for fiscal year ending September 30, 2018.

The report highlights information about City services and financial performance for the past year. The report also provides an overview of the activities related to our organization's goals along with comparative performance measures that demonstrate the City's efficiency and effectiveness in providing you with services that ensure we are being good stewards of your public dollars.

In 2018 property values increased by 9.4% and ad valorem tax revenue increased by \$1,109,918 while maintaining a millage rate of 6.0854 mills. The outlook for 2018 and beyond continues to appear positive as the City's primary intergovernmental revenue sources showed an increase of \$206,920. The City also began receipt of the voter approved one penny sales surtax that was approved by referendum in 2016. The surtax is projected to be \$2.3 million per year for the next ten (10) years for a total of \$23 million.

Greenacres continues to provide the best City services in Palm Beach County at the least cost due to the efficiency of our government operations. Our cost for City government services remained the lowest (\$775 per resident) in comparison to residents' cost in similar sized cities in the County.

As the City continues to grow and face new challenges, we will manage them by staying focused on our values of fiscal responsibility, and collaboration with residents, the business community, civic organizations and our schools. Together, we will continue to make the City of Greenacres a great place where we all want to live, learn, work and play.

Sincerely,

Joel Flores
Mayor

Efficient & Effective Services

BUSINESS MANAGEMENT

Successful businesses provide the best value in goods and services with excellent customer service and outstanding return on investment to their shareholders. In Greenacres, we manage our organization by employing the best business practices and continually evaluate the quality and cost of our services to ensure that our residents and businesses get the best value in services and that the City is being a good steward with their public investment.



PERFORMANCE MEASURES

The City utilizes a performance management system to manage for even better results from the taxpayer's perspective. Our performance measures include the inputs (*resources to provide a service*), outputs (*amount of services*), efficiency (*productivity or unit cost*), and effectiveness (*quality of service*). Performance measures are part of the City's annual budget which is based on allocating resources for plans, programs and strategies to accomplish our short and long term goals to help achieve our mission. The performance measurement system is used to evaluate our service delivery system to ensure its efficiency and effectiveness.

We also compare our actual efficiency and effectiveness measures with benchmarking data from comparably sized cities in order to continually improve our service delivery process.

"Constantly looking for ways to improve our Community."

Government Services

LEGISLATIVE: Establishment of laws and policies that promote the welfare of the City and protect the health and safety of residents.



EXECUTIVE: Financial and administrative services to manage day to day business operations including general management, budgeting, accounting, human resources, purchasing, information technology, legal counsel, and planning, engineering and zoning.

PUBLIC SAFETY



- Police (law enforcement & crime prevention)
- Fire Protection (prevention & suppression)
- Emergency Medical Care and Transport
- Construction Permitting and Inspections
- Code Enforcement
- Emergency Management

CULTURE/RECREATION



- Parks
- Recreation and Leisure Activities
- Community Events
- After School Care & Summer Care

PUBLIC WORKS

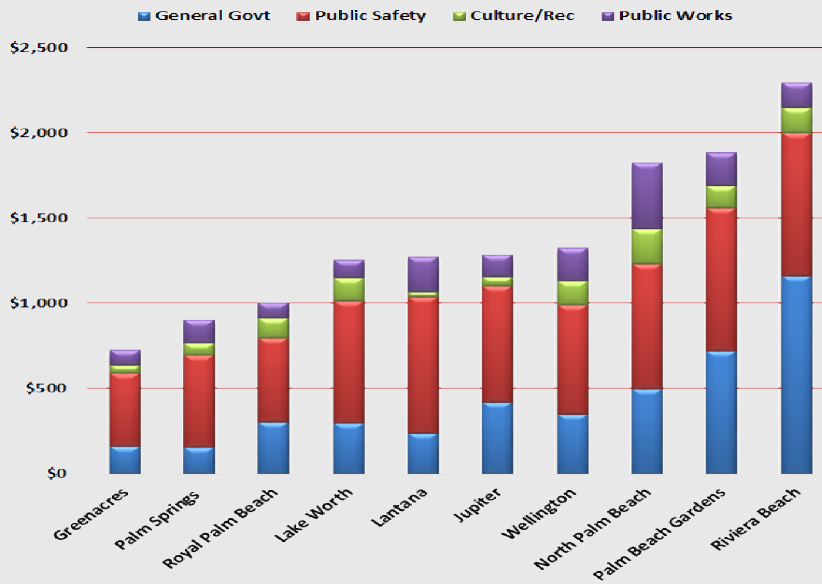


- Solid Waste and Recycling Collection
- Public Roads and Drainage Systems
- Traffic Control and Signage
- Public Rights-of-Way Maintenance

BENCHMARKING

To assess our performance, we analyzed the cost of our services with comparably sized and adjacent cities providing similar services. An indicator of efficiency is the cost per resident for city government services included in the general operating fund. Of the comparable cities, Greenacres residents have the lowest cost for city government services at \$775 per resident. The analysis also shows that City residents have the lowest solid waste and recycling collection rates at \$8.23 per month.

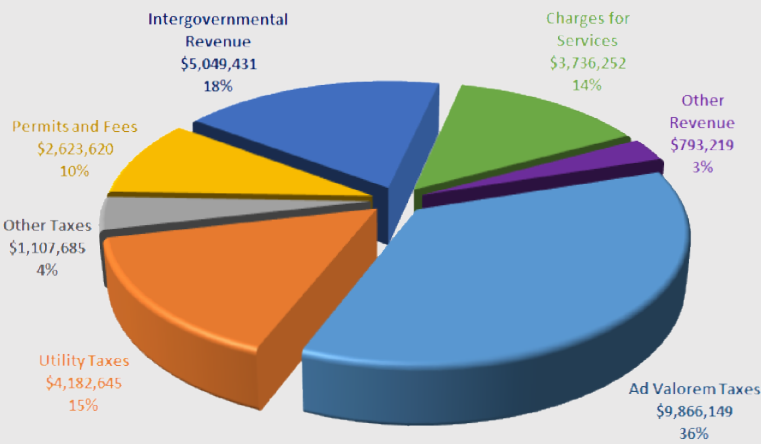
2017 GOVERNMENT SERVICES COST PER RESIDENT



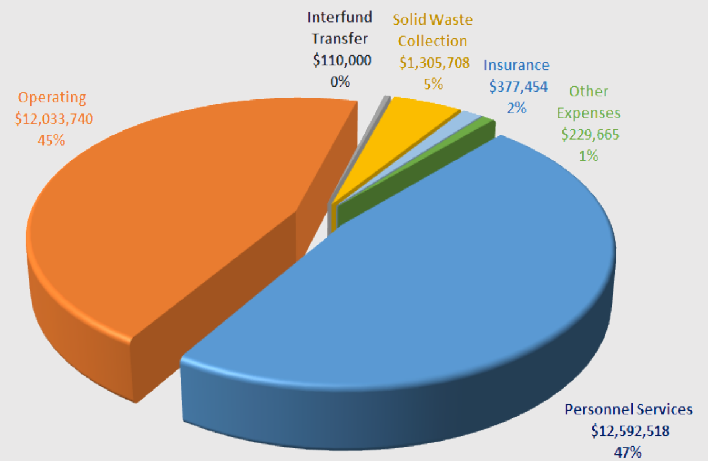
Cost Per Resident:

Total annual expenditures for government services and Fire MSTU divided by city population. Figures based on 2017 Comprehensive Annual Financial Report.

2017 GENERAL FUND REVENUE



2017 GENERAL FUND EXPENDITURES



General Fund Revenues & Expenditures:

The City's primary revenue sources are Ad-Valorem (property taxes - \$9.8 million), Utility Taxes (\$4.1 million), and Intergovernmental Revenues (\$5.0 million), which support the bulk of the services provided to City residents by its employees through Personnel Services (\$12.5 million).

A Safe Community

LAW ENFORCEMENT



The Palm Beach County Sheriff's Office has now been serving the Greenacres community for three years. Since the inception, PBSO has continued to foster a partnership with Greenacres city staff, local businesses, non-profit organizations, and community leaders. PBSO's primary goals are to provide professional law enforcement service and vigorously pursue those who commit serious crimes. PBSO continues to subscribe to a predictive policing approach with its enforcement efforts and continues to provide sustainable solutions to combat criminal activity. Below are some of 2018 accomplishments/highlights:

- Deployed radar/speed trailers weekly to reduce speeding and provide traffic awareness.
- PBSO partnered with non-profit organizations and assisted with events such as, Shop with a Cop, Lunch with Santa, and Thanksgiving Turkey Give Away, and was actively involved in back to school supply give away and participated in multiple youth summer camps.
- Through a J.A.G. grant the city was able to purchase a Polaris utility vehicle. The new vehicle will be utilized for community events.
- PBSO and the City of Greenacres implemented a new PBSO Community Policing position. This position allows for an effective flow of communication between the community and law enforcement.
- Through the utilization of intelligence lead policing and target specific deployment strategies there was a major reduction in Person Crimes as well as Property Crimes for 2018:

PERSON/PROPERTY CRIME ACTIVITIES	REDUCED BY
Shootings	27%
Stabbings	98%
Robberies	32%
Residential Burglaries	19%
Construction Burglaries	100%
Stolen Vehicles	1%

PBSO and the City of Greenacres are committed to a shared vision of professional service and will continue to collaborate together to ensure the citizens of Greenacres have a safe environment to live.

FIRE RESCUE - EMS



Greenacres Fire Rescue proudly serves over 39,000 residents Citywide (approx. 6 square miles), over 2,000 residents within the City of Atlantis, and the thousands of visitors and guests who commute through our City each day.

The Department optimizes patient care by maintaining rapid response times, enhanced training, and implementation of proven techniques combined with the most advanced emergency medical protocols available. Moreover, we continue to engage the public by offering community outreach programs such as, Cardio Pulmonary Resuscitation (CPR) classes, blood pressure screenings, health fairs, school demonstrations, and public awareness lectures.

FIRE/EMS ACTIVITIES	QUANTITY
General Service Calls	6,110
Medical Service Calls	5,525
Fire Calls	103
Fire Related Calls (<i>Alarms/Smoke Scares/Gas Leaks</i>)	482
Average Response Time	6.04 min.
ALS Transports	2,212
BLS Transports	740
Patients Treated	4,291
Blood Pressure Screenings	144
CPR Certifications	95
Station Tours	50

FIRE PREVENTION & PROTECTION

The program focuses on protecting people and property from fires through the reviews of building construction plans for compliance with life/safety codes and providing public fire safety education.

FIRE PREVENTION ACTIVITIES	QUANTITY
Fire Safety Inspections	1,804
Fire Safety Programs	10
Number of Fire Investigations Conducted	14
Construction Plans Reviewed	172
Approximate Value of Property Fire Loss	\$386,830

PERMITS & INSPECTIONS

This program provides a review of residential and commercial construction plans and field inspections to ensure compliance with adopted building construction and life safety codes.

PERMIT & INSPECTION ACTIVITIES	QUANTITY
Permits Issued	2,904
Total Inspections	8,672
Certificate of Occupancy (C.O.)	78
Estimated Value of Construction	\$33,907,355



CODE ENFORCEMENT

This program provides for the detection, investigation, and elimination of violations of City laws relating to zoning (*property use*), property maintenance standards, and nuisances.

CODE ENFORCEMENT ACTIVITIES	QUANTITY
Violation Inspections	1,040
Cases Processed	336
Cases Complied	335
Amount of Fines Collected	\$23,400

PUBLIC FACILITIES MAINTENANCE

This program focuses on the inspection and maintenance of public facilities to ensure their safety to users. The City's public facilities are comprised of public buildings, parks, road rights-of-way, streets, sidewalks, medians, roadway signage and lighting, and storm drainage systems, including inlets, pipes, lakes, and canals.



EMERGENCY MANAGEMENT

This program provides for developing plans of action for when disaster strikes, deploying first responders and emergency services in the disaster area, and restoring and repairing critical infrastructure. These efforts are coordinated with the County, State, and Federal governments that have various lead roles. In 2017, the City continued to update its plans and employees continued incident management training.

SCHOOL CROSSINGS



This program provides for safe crossing of roadways for children going to and from school during school hours. The program provides 48 school crossing guards at designated roadway crossings on routes to five (5) elementary and three (3) middle schools within the City.

An Attractive Community

ZONING, LAND USE & DEVELOPMENT

ZONING, LAND USE & DEVELOPMENT ACTIVITIES	QUANTITY
Annexations	2
Site Plan Approvals	3
Site Plan Amendments	12
Variances	1
Temporary Use Permits	33
Commercial Square Footage Approved	26,167
New Dwelling Units Approved	0
Previously Approved Dwelling Units Constructed	55
Landscape Inspections	105



The application of zoning, land use and development regulations ensures that existing and new developments and construction activities are undertaken in a manner that provides long term viability of neighborhoods and commercial areas in our community.

MAINTENANCE OF COMMUNITY ASSETS

COMMUNITY ASSETS ACTIVITIES	QUANTITY
Lane miles of pavement maintained	45.80
Number of medians maintained	72
Number of trees in public rights-of-way	1,986
Number of stormwater structures maintained	645
Number of public buildings maintained	17
Miles of alleyways maintained	5.56
Number of public parks maintained	13
Acres mowed in public parks	68
Number of athletic fields maintained	11
Number of athletic courts maintained	20
Playground structures maintained	13
Trees in parks & public grounds maintained	4,763



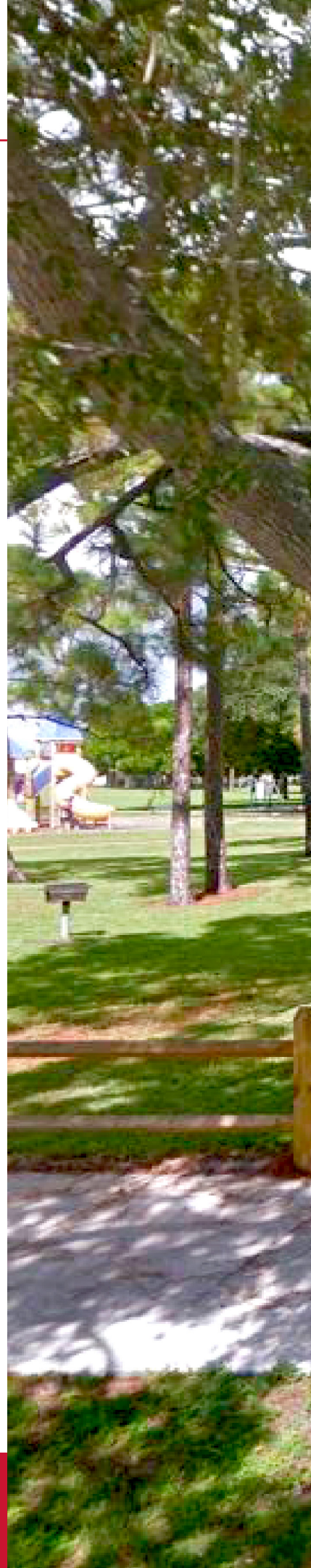
Maintaining an attractive City requires the ongoing inspection, maintenance and replacement of components and systems that make up community assets.

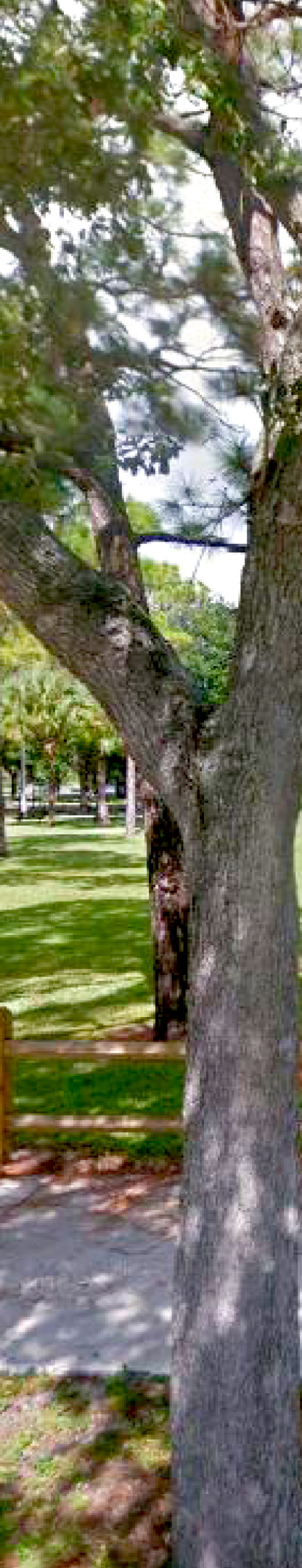


COMMUNITY ACTIVITIES

Arbor Day Celebration: This year marked the 26th Consecutive Year that the City has received the Tree City USA Award. Our annual Arbor Day Celebration was held at Samuel J. Ferreri Community Park on April 27, 2018. Ten (10) children from Future Kids planted twelve Florida-native Slash Pine Trees on the eastern section of Samuel J. Ferreri Community Park. Participants were invited to return to the Park to proudly inspect the progress of the trees they helped plant. Hosting an annual Arbor Day celebration is just one of the many requirements the City of Greenacres must accomplish in order to receive the Tree City USA Award.

2018 Great American Cleanup: On April 14, 2018, thirty nine volunteers came together to make a difference in the City of Greenacres. Volunteers de-littered throughout the Villa Del Trio subdivision, Rambo Park, Sherwood Forest Boulevard and South 57th Avenue. Volunteers also painted a common area wall along South 57th to improve the aesthetics of the corridor.





CAPITAL IMPROVEMENT PROGRAM

On an annual basis, the City adopts a Capital Improvement Program which identifies new equipment and facilities needed to accommodate new growth and replacement of equipment and infrastructure that has outlived its useful life. The program is funded by impact fees paid by developers of commercial and residential projects and by grants. The following is a sample of budgeted projects undertaken in 2018.

City Parks Improvement: Several City Parks received enhancements in FY 2018. An assessment of sport field usage was completed and the infield areas of Veterans Memorial Park and Ira Van Bullock Park were converted into green space for soccer, flag football and other usage. Six (6) basketball courts at Burrowing Owl Park were resurfaced. A spectator berm, north of the soccer fields and west of the south parking lot was shaped at Freedom Park. An overflow parking area was added at Freedom Park. The underutilized shuffleboard court at Samuel J. Ferreri Community Park was also demolished. Surtax funds were used to replace the playstructures, including the addition of rubber play surfaces, at Samuel J. Ferreri Community Park and Bowman Park.

Original Section Drainage Improvements Project Phase IV: Improvements for Phase 4 of an overall six (6) phase plan consists of the enhancement of the existing stormwater drainage system for the southeast corner of the Original Section by increasing the storage capacity and conveyance effectiveness of the existing alleys through excavation and grading. Also included are improvements to the capacity of the connections from the alleys to the First Street drainage system (CDBG 2016-2017) and the L-11 Canal. After construction is complete, roadway pavement, sidewalks, swales, and traffic control signage disturbed by the construction will be restored. The Phase 4 project will be funded in part with a Community Development Block Grant (CDBG) funds.



Storm Sewer Jet-Vac: The City of Greenacres purchased a combination trailer mounted jet-vac and storm sewer lateral line jetter. The trailer mounted unit provides versatility, functionality and cost efficiency that is required to maintain the City's storm sewer system. This piece of equipment performs excavation work, liquid, slurry, and debris recovery and storm sewer cleaning operations. The trailer mounted jet vac is also used to support periodic pipe repair projects which take place during the year. It is expected that the return on the investment will be within the first five (5) years of usage of this piece of equipment. Public Works estimated that this piece of equipment has a life expectancy of nearly 20 years.

Municipal Complex Re-Paving: In Fiscal Year 2018, the Municipal Complex received an asphalt overlay and a re-striping of parking areas. This included all parking areas at City Hall, both entryway driveways and the parking/driving area of the Public Works Complex. Age, usage and maintenance, and repairs were taken into account to determine the resurfacing schedule for this location.

Community Life & Leisure

GREENACRES COMMUNITY CENTER

The Greenacres Community Center is a focal point for a large portion of the community and provides programs by vetted instructors. It offers our residents of all ages, and our growing business community, a convenient and friendly environment for a variety of programs and services.

Classrooms provide for activities such as karate, watercolor painting, fencing, kickboxing, ballet/tap/jazz, tumbling and acrobatics, cheerleading, basketball, soccer and volleyball. The Center also hosts the daily Senior Congregate Meal program, Defensive Driving classes, including senior trips and dances.

Also provided is our Banquet Facility which seats 160 guests. It includes a catering kitchen, a new dance floor purchased in 2018, restrooms, classroom, and administrative offices. The facility provides the public with a functional, affordable and centrally located option for weddings, parties, seminars, workshops, meetings, graduations ceremonies and more.



CAMPS

The program provides a fun, educational, safe, and structured environment for children in Kindergarten through the 12th grade. Over 150 children participated in the eight-week summer camp that included a variety of educational activities and field trips. The winter and spring camps had approximately 140 children who enjoyed new experiences, crafts, field trips, and activities.

ATHLETICS

Participants in the City's athletic leagues consisted of 595 adults and 630 youth in 2018. They enjoyed co-ed basketball, soccer, flag football, volleyball, baseball, and medieval type jousting games.

QUALITY IMPROVEMENT SYSTEM ANNUAL ASSESSMENT

Once again, Youth Programs Afterschool Program was ranked one of the highest rated afterschool programs in the County with an average score of 4.8 out of a possible 5.

PrimeTime of Palm Beach County and the Children Services Council launched the Afterschool *Quality Improvement System* (QIS) to ensure children in Palm Beach County receive exceptional, high-quality afterschool programs. The Early Learning Coalition of Palm Beach County requires contracted programs complete annual QIS Assessments and Youth Programs was assessed March 7th through the 14th.

Assessment scores range from 1.0 to 5.0; a minimum score of 3.5 is required to maintain eligibility for State and County funding. Employees are observed and scored on four (4) separate domains with 70 specific elements that must be demonstrated during the observation period.





2018 ANNUAL COMMUNITY SPECIAL EVENTS

These City events had a combined attendance of approximately 20,000 attendees with a 96% satisfaction rate from attendees.

FIESTA DE PUEBLO

Held at our Samuel J. Ferreri Community Park, this co-sponsored, cultural event is organized by the Puerto Rican Chamber of Commerce, and includes live music, vendors, great food, and the Three Kings Celebration.

DADDY, DAUGHTER DANCE

This special event included an annual dinner dance, roses, games, prizes, ice cream sundae bar, and a professional photo to remember your memorable evening with dad, step-dad, grand-dad or uncle.

EGGS' STRAVANGANZA

Over 4,500 attendees enjoyed our annual Spring event which included an egg hunt at Samuel J. Ferreri Community Park, free hayride, food vendors, arts and crafts, and inflatable fun!

ROCK N ROLL SUNDAY

This fund raising event is held annually to support the Veterans Adaptive Sports & Vetsville Cease Fire House. Included was live entertainment, a Classic Cars and Motorcycles show, food, beer, and much more.

IGNITE THE NIGHT

July 4th - Independence Day was celebrated by enjoying a spectacular Zambelli fireworks display at Samuel J. Ferreri Community Park. Great entertainment, food vendors, inflatable amusements and more were included.

BACK TO SCHOOL EVENT

Going *Back to School* fun for the entire family was a huge hit with an estimated 1,350 attendees. Free Backpacks and school supplies were distributed including free bike helmets.

COMMUNITY THANKSGIVING DINNER

The 19th Annual Thanksgiving Dinner was celebrated at the Greenacres Community Center. This is a volunteer driven event and food was donated by numerous restaurants. Meals were delivered to those unable to attend.

HOLIDAY IN THE PARK

This holiday celebration included a tree lighting ceremony, numerous local school performances, holiday music, food trucks, adult beverages, horse and carriage rides, visits with Santa, gifts, and much more.

YOUTH PROGRAMS



C.A.R.E.S.

The **Children Are Really Extra Special** Program is a nationally accredited, licensed year-round afterschool program serving 110 elementary school age children on a daily basis. The program provides opportunities such as field trips, computer instruction, art expression, and daily homework assistance. This program has been very successful, with 71% of students enrolled demonstrating improved grades.

Cool Zone

This licensed program provides services and activities year-round for over 35 middle school youth. The primary focus of the program is on developing leadership skills, community involvement, career development, respect for others, and personal responsibility. Students are involved in S.T.E.A.M. activities and numerous community service ventures. This program had a very successful year where 99% of students maintained a minimum middle school report card conduct score of three (3).

Hot Spot

A supervised, drug-free program for 25 high school students that provides a safe environment for teens to gain knowledge in life skills, opportunities for higher education and career exploration, while shaping future community leaders through structured activities, college tours, and volunteer opportunities.

In 2018, Hot Spot members held the majority of positions for Palm Beach County's Future Leaders Advisory Council. Students attended and presented comments at various City Council meetings and visited the Villa Madonna, a senior living facility, altogether accruing a total of 7,000 community service/volunteer hours.

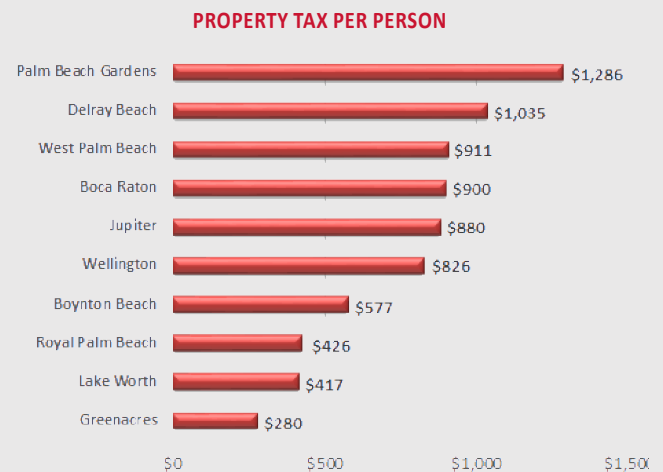
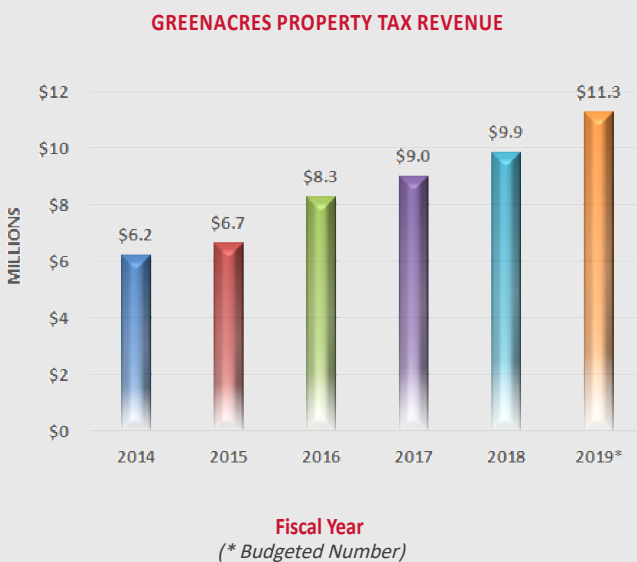
Fiscal Responsibility

PROPERTY TAXES

As required by Florida law, on an annual basis the City of Greenacres sets a property tax rate, also referred to as the “millage rate”. Property taxes are calculated by multiplying the millage rate times the assessed property value determined by the County Property Appraiser.

Property tax revenues are affected by new construction, existing property values, and the property tax rate. In 2018, the City collected \$9.8 million in property taxes, which was approximately \$0.8 million greater than 2017 due to an increase in property values. The property tax rate was kept at 6.0854 mills. In evaluating property taxes, rates alone do not provide an objective measure of what residents pay for government services. An objective measure is the Property Tax Per Person which takes into account the millage rate, total taxable values, and the total population.

The following chart shows that the City of Greenacres has the lowest per capita tax among the ten (10) largest cities in the County, clearly demonstrating that our residents have the lowest property tax burden.



Property Tax Per Person:
Total revenue generated from property taxes divided by the City population. Based on 2017 Palm Beach County Property Appraiser Report.

GRANTS

The City received over \$551,000 in grant funding for several large projects including the First Street Stormwater Drainage Project and Chest Compression Systems for our Firefighters.

AWARD WINNING FINANCIALS

The City’s financial documents, including the Comprehensive Annual Financial Report and the Annual Budget, are submitted to the Government Finance Officers Association for review and evaluation. The documents are reviewed for conformance with the highest standards for preparation of state and local government financial reports and budget presentation.

The City’s financial documents have received the following prestigious national awards from the Government Finance Officers Association:

- Certificate of Achievement for Excellence in Financial Reporting for the Comprehensive Annual Financial Report for the fiscal year ending September 30, 2017. (This certificate has been received for 27 consecutive years).
- Outstanding Achievement in Popular Annual Financial Reporting for the fiscal year ending September 30, 2017. (This certificate has been received for 9 years).
- Distinguished Budget Presentation Award for the fiscal year beginning October 1, 2017. (This award has been received for 24 consecutive years).

FIVE-YEAR FINANCIAL SUMMARY

ALL GOVERNMENTAL FUNDS

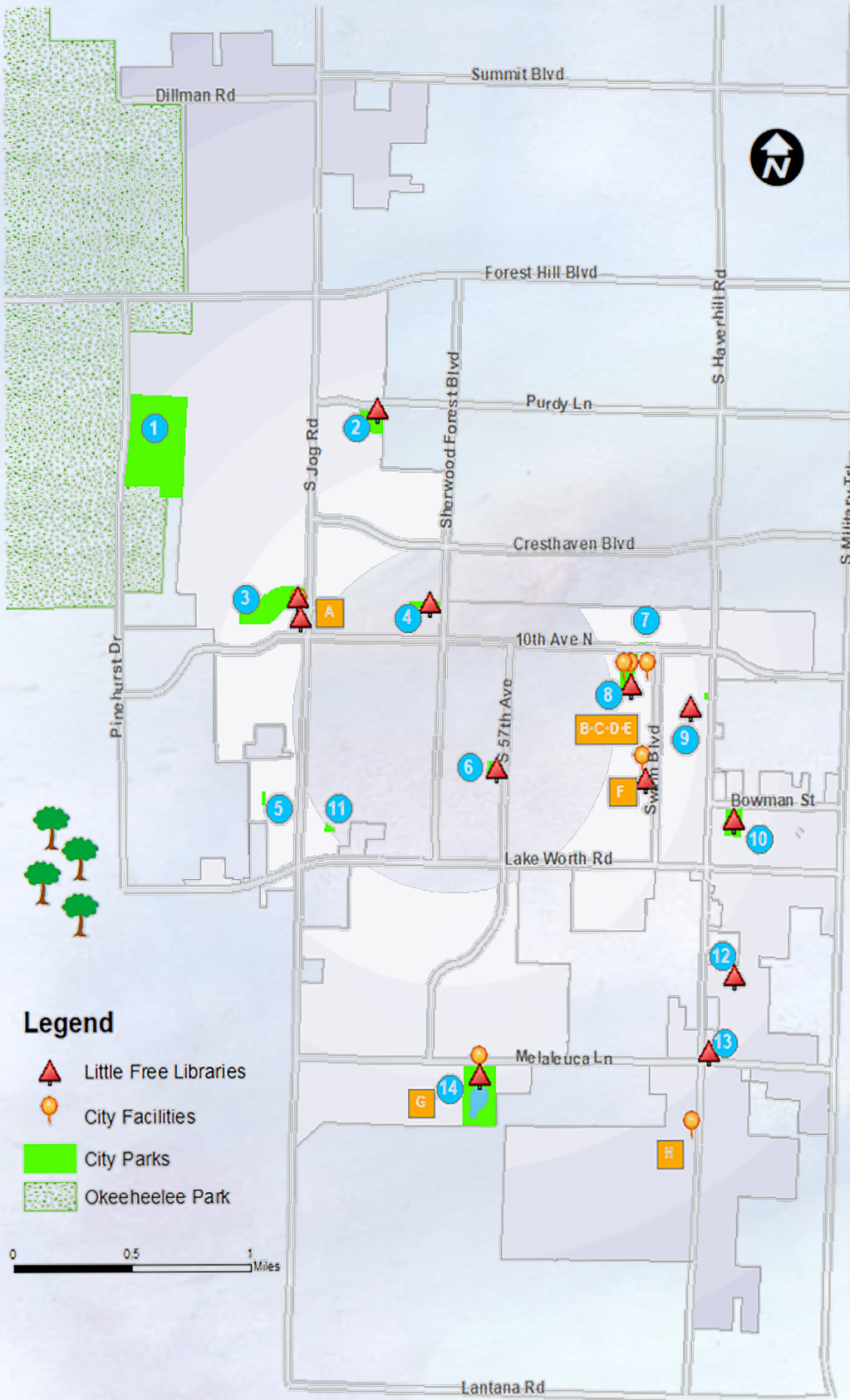
Governmental Revenues	2014	2015	2016	2017	2018
Taxes	11,319,062	11,805,795	13,421,388	16,205,819	18,117,913
Permits and Franchise Fees	2,280,110	2,316,146	2,710,914	2,720,616	2,627,886
Intergovernmental	5,104,497	5,672,011	5,179,941	5,310,832	5,517,752
Charges for Services	3,195,729	3,265,337	3,542,288	3,614,726	3,561,148
Fines and Forfeitures	172,010	216,334	109,790	126,688	111,778
Impact Fees	55,835	355,642	215,443	291,477	108,167
Investment	49,228	182,246	258,008	105,563	256,298
Contributions	93,798	44,785	26,362	25,612	10,383
Rental Income	530,553	599,848	539,734	507,844	566,025
Miscellaneous Revenues	85,161	119,994	172,672	102,308	134,043
Total:	\$22,885,9838	\$24,578,138	\$26,176,540	\$29,011,485	\$31,012,393

Governmental Expenditures	2014	2015	2016	2017	2018
General Government	3,235,568	3,389,229	3,823,737	3,336,982	3,584,908
Public Safety	12,277,486	13,254,521	15,539,862	17,007,595	17,864,359
Transportation	1,469,380	1,489,646	1,433,172	1,505,029	1,582,775
Culture/Recreation	1,349,738	1,503,044	1,733,112	1,868,310	2,053,816
Physical Environment	1,743,688	1,824,867	1,895,157	2,001,145	1,927,759
Capital Outlay	2,342,976	2,543,156	4,972,137	2,688,119	3,235,853
Debt Service	403,159	403,170	403,260	403,211	403,193
Total:	\$22,821,995	\$24,407,633	\$29,800,437	\$28,810,391	\$30,652,663
Increase (Decrease) in Fund Balance:	\$ 63,988	\$ 170,505	\$(3,623,897)	\$ 201,094	\$ 359,730

The five (5) year financial summary shows the total revenues and expenditures for all governmental funds. The City maintains ten (10) governmental funds: the General Fund, four (4) Special Revenue Funds, one (1) Debt Service Fund, and four (4) Capital Projects Funds. The City adopts an annual balanced budget for all funds and maintains a fund balance for each of those funds, the largest of which is the General Fund with a minimum unassigned fund balance of 25% of expenditures.

The complete Audited Comprehensive Annual Financial Report (CAFR) for the fiscal year ending September 30, 2018, is available on the City's website at www.greenacresfl.gov.

Parks & Facilities Location



City Facilities

- A** PBSO District 16 & Fire Rescue Station 94
2995 So. Jog Road
- B** Community Center
501 Swain Boulevard
- C** Community Hall (Afterschool Programs)
501 Martin Avenue
- D** Old City Hall (Afterschool Programs)
500 Perry Avenue
- E** Leisure Services Administration
501 Swain Boulevard
- F** Greenacres History Museum
301 Swain Boulevard
- G** City Hall & Public Works Complex
5750/5800 Melaleuca Lane
- H** Fire Rescue Station 95
5095 Haverhill Road

City Parks

- 1** Greenacres Freedom Park
2400 Pinehurst Drive
- 2** Veterans Park
6250 Purdy Lane
- 3** Samuel J. Ferreri Community Park
2905 Jog Road
- 4** Burrowing Owl Park
2655 Sherwood Forest Boulevard
- 5** Ramblewood Park
6535 Ramblewood Circle
- 6** Roy Rambo Park
3595 So. 57th Avenue
- 7** Friend Park
5265 10th Avenue North
- 8** Ira Van Bullock Park
520 Perry Avenue
- 9** Oasis Park
460 Jackson Avenue
- 10** Bowman Park
4750 Bowman Street
- 11** Heather Estates Park
3851 Heather Drive West
- 12** Empire Park
4429 Empire Way
- 13** Gladiator Park
4759 Gladiator Circle
- 14** City Hall - Walking Trail
5800 Melaleuca Lane

Legend

- Little Free Libraries
- City Facilities
- City Parks
- Okeehelée Park

Greenacres At-a-Glance

*City of Greenacres information as of September 30, 2018

- Located in central Palm Beach County in southeast Florida, five (5) miles from the Atlantic Ocean.
- Founded by Lawrence Carter Swain and incorporated in 1926 (*reincorporated 1947*).
- Council-Manager form of government.
- Mayor and five-member Council (*nonpartisan*), elected at large for four-year staggered terms.
- City Manager appointed by the Council.
- Municipal Departments: Administration, Finance, Building, Leisure Services (*Recreation*), Planning & Engineering, Public Works, Fire Rescue (*Fire, Emergency Medical Services*).
- Municipal Employees:* 134 Full-time 40 Part-time

DEMOGRAPHICS

Population

as of April 1, 2008	32,548
as of April 1, 2018	39,568

Age & Gender (Census 2010)

Male	17,858
Female	19,715
Under 5 Years	2,729
5 - 19 Years	7,541
20 - 64 Years	21,100
65 and Over	6,203

Median Age (Years)	36.3
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Housing (2016)

Total Housing Units	17,296
Single Family	4,806
Multi Family	12,490

Average Assessed Values (2015)

Single Family Homes	\$120,170
Condominiums	\$53,029
Town Homes	\$81,128

Median Family Income (ACS2011-2013)	\$50,861
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ECONOMICS

Gross Taxable Property Value (07/2017)	\$1,838,261,979
Property Tax Rate (10/2017)	\$6.0854/\$1,000
Fiscal Year 2019 Operating Budget	\$36,517,822
Business Tax Receipts	1,136
Rental Business Tax Receipts	932

LAND USE

Land Area	5.84 Square Miles
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Land Use	% of Total
Residential	65%
Commercial	9%
Public	10%
Mixed Use	1%
Study Area/Roads/Canals	15%
Developed	97%
Undeveloped	3%

Parks

Active (94.1 Acres)	12
Passive (.50 Acres)	2
Local County (1,700 Acres)	1

EDUCATION

Public

Elementary Schools	5
Middle Schools	3
High Schools	1

Private

Primary & Secondary Schools	3
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OTHER

Tree City USA Designation	26 Years
Library	1
Post Office	1

CITY OFFICIALS (As of September 30, 2017)

Joel Flores	Mayor
John Tharp	Councilwoman District 1
Peter A. Noble	Councilman District 2
Judith Dugo	Councilwoman District 3
Jonathan G. Pearce	Councilman District 4
Paula Bousquet	Councilwoman District 5
Andrea McCue	City Manager



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GOVERNMENT DIRECTORY

City Hall	Telephone Numbers
General Information	561-642-2000
Administration	
Mayor & City Council	561-642-2017
City Manager	561-642-2017
City Clerk	561-642-2006
Human Resources	561-642-2011
Palm Beach Sheriff's Office - District 16 Greenacres	
Emergency - Police	911
General - Police Non-Emergency	561-688-5210
Greenacres Fire Rescue	
Emergency - Fire/Medical Services	911
General - Fire/Medical Services	561-642-2129
Finance Department	
General	561-642-2013
Leisure Services Department	
Administration	561-642-2181
Community Center	561-642-2090
Youth Programs <i>(After Schools & Camps)</i>	561-642-2193
Planning & Engineering Department	
Planning	561-642-2054
Engineering	561-642-2054
Building Department/Code Enforcement	
Building	561-642-2052
Code Enforcement	561-642-2043
Local Business Tax <i>(FKA Occupational Licenses)</i>	561-642-2053
Public Works Department	
Administration	561-642-2071
Solid Waste Collection	561-642-2071
Utilities	
Palm Beach County Water Utilities	561-740-4600
Florida Power & Light <i>(FPL)</i>	561-697-8000
AT&T: Residential	1-877-737-2478
Business	1-866-620-6900
Comcast Cable <i>(d/b/a Xfinity - Digital Cable, Internet, Phone)</i>	1-800-934-6489
Florida Public Utilities <i>(Gas)</i>	561-832-0872
Solid Waste/Recycling	561-642-2071

