



CITY OF GREENACRES

ANNUAL REPORT

OCTOBER 1, 2016 - SEPTEMBER 30, 2017

2017

WELCOME

to the City of Greenacres



Our Mission

To continually improve the community's quality of life by providing the best and most cost efficient services and public facilities to exceed the expectations of City residents and businesses.

Organizational Values

We are ethical professionals with a high sense of honesty, integrity, and pride in our organization and City. We believe in being fiscally responsible and accountable to residents of our community and being fair, courteous, and respectful to our residents and each other. We are committed to providing quality, timely services through collaboration, team work, creative thinking, and innovation.

Goals

Our goals, objectives and programs are strategically planned to help us achieve our mission. In general, the quality of life in our community is measured by factors that contribute to human life such as safety, physical environment, natural environment, social and leisure resources, and good government. In order to continually improve the quality of life in our City, our focus is on achieving the following goals that make our City a great place to live.

- **Maintain a Safe Community**
 - **Promote Diversity in Community Life, Leisure & Recreation**
- **Maintain a Well Planned, Attractive Community**
 - **Promote Excellence in Customer Service**
- **Maintain an Efficient & Effective Local Government**
 - **Promote a Professional Workforce through Training & Education**



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Elected officials as of September 30, 2017

YEAR IN REVIEW

Message from the Mayor

Over the past year, the City of Greenacres has worked tirelessly to provide the services our residents need while also being more efficient.

On behalf of the City Council and our employees, we are pleased to present the 2017 Annual Report for fiscal year ending September 30, 2017.

The report highlights information about City services and financial performance for the past year. The report also provides an overview of the activities related to our organization's goals along with comparative performance measures that demonstrate the City's efficiency and effectiveness in providing you with services that ensure we are being good stewards of your public dollars.

In 2017 property values increased by 8.8% and ad valorem tax revenue increased by \$726,456 while maintaining a millage rate of 6.0854 mills. The outlook for 2017 and beyond continues to appear positive as the City's primary intergovernmental revenue sources showed an increase of \$130,891. The City also began receipt of the voter approved one penny sales surtax that was approved by referendum in 2016. The surtax is projected to be \$2.3 million per year for the next ten (10) years for a total of \$23 million.

Greenacres continues to provide the best City services in Palm Beach County at the least cost due to the efficiency of our government operations. Our cost for City government services remained the lowest (*\$762 per resident*) in comparison to residents' cost in similar sized cities in the County.

As the City continues to grow and face new challenges, we will manage them by staying focused on our values of fiscal responsibility, and collaboration with residents, the business community, civic organizations and our schools. Together, we will continue to make the City of Greenacres a great place where we all want to live, learn, work and play.

Sincerely,

Joel Flores
Mayor

FROM LEFT:

Councilman John Tharp

Councilman Peter Noble

Councilwoman Judith Dugo

Mayor Joel Flores

Councilwoman Paula Bousquet

Councilman Anderson Thelusme

EFFICIENT & EFFECTIVE SERVICES

Business Management

Successful businesses provide the best value in goods and services with excellent customer service and outstanding return on investment to their shareholders. In Greenacres, we manage our organization by employing the best business practices and continually evaluate the quality and cost of our services to ensure that our residents and businesses get the best value in services and that the City is being a good steward with their public investment.



Performance Measures

The City utilizes a performance management system to manage for even better results from the taxpayer's perspective. Our performance measures include the inputs (*resources to provide a service*), outputs (*amount of services*), efficiency (*productivity or unit cost*), and effectiveness (*quality of service*). Performance measures are part of the City's annual budget which is based on allocating resources for plans, programs and strategies to accomplish our short and long term goals to help achieve our mission. The performance measurement system is used to evaluate our service delivery system to ensure its efficiency and effectiveness.

We also compare our actual efficiency and effectiveness measures with benchmarking data from comparably sized cities in order to continually improve our service delivery process.

Benchmarking

To assess our performance, we analyzed the cost of our services. Our benchmarking analysis of government services included in the general operating fund. Our benchmarking analysis also shows that City residents have the lowest solid waste

Government Services

LEGISLATIVE: establishment of laws and policies that promote the welfare of the City and protect the health and safety of residents.

EXECUTIVE: financial and administrative services to manage day to day business operations including general management, budgeting, accounting, human resources, purchasing, information technology, legal counsel, and planning, engineering and zoning.

PUBLIC SAFETY

- Police (*law enforcement & crime prevention*)
- Fire Protection (*prevention & suppression*)
- Emergency Medical Care and Transport
- Construction Permitting and Inspections
- Code Enforcement
- Emergency Management

CULTURE/RECREATION

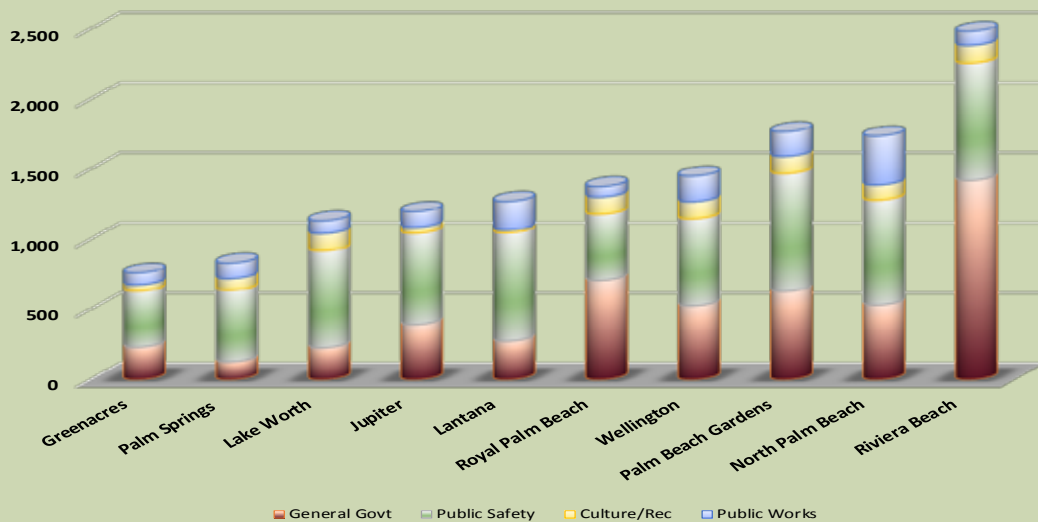
- Parks
- Recreation and Leisure Activities
- Community Events
- After School Care & Summer Care

PUBLIC WORKS

- Solid Waste and Recycling Collection
- Public Roads and Drainage Systems
- Traffic Control and Signage
- Public Rights-of-Way Maintenance

es with comparably sized and adjacent cities providing similar services. An indicator of efficiency is the cost per resident for city of the comparable cities, Greenacres residents have the lowest cost for city government services at \$762 per resident. The ste and recycling collection rates at \$8.95 per month.

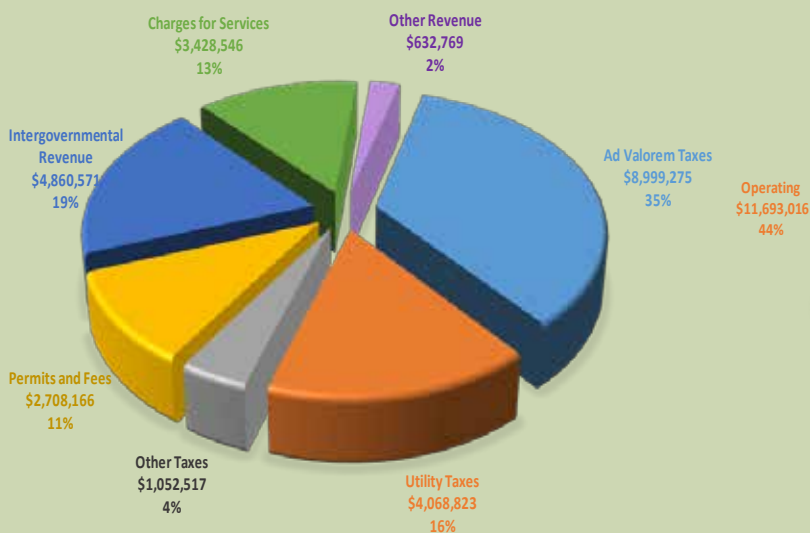
2017 GOVERNMENT SERVICES COST PER RESIDENT



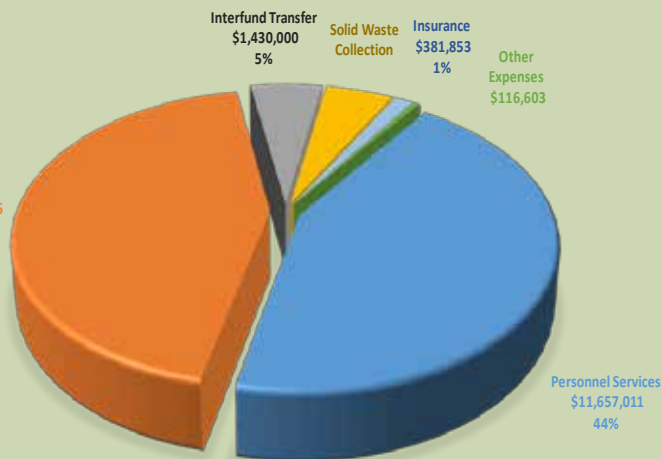
Cost Per Resident:

Total annual expenditures for government services and Fire MSTU divided by city population. Figures based on 2016 Comprehensive Annual Financial Report.

2017 GENERAL FUND REVENUE



2017 GENERAL FUND EXPENDITURES



General Fund Revenues & Expenditures:

The City's primary revenue sources are Ad-Valorem (property taxes - \$8.3 million), Utility Taxes (\$4.0 million), and Intergovernmental Revenues (\$4.8 million), which support the bulk of the services provided to City residents by its employees through Personnel Services (\$13.6 million).

A SAFE COMMUNITY

Law Enforcement

The Palm Beach County Sheriff's Office has now been serving the Greenacres community for two (2) years. Since the inception, PBSO has fostered a partnership with Greenacres city staff, local businesses, non-profit organizations, and community leaders.

PBSO's primary goals are to provide professional law enforcement service and vigorously pursue those who commit serious crimes. PBSO continues to subscribe to a predictive policing approach with its enforcement efforts and continues to provide sustainable solutions to combat criminal activity.

- *Conducted extra patrol within the City as requested by residents, concerned citizens, and communities..*
- *PBSO partnered with non-profit organizations and assisted with events such as, Shop with a Cop, Lunch with Santa, and Thanksgiving Turkey Give Away. PBSO members attended numerous HOA meetings and presented various crime prevention strategies.*
- *Through a J.A.G. grant the city was able to purchase a new sign message board. This message board will be utilized to educate the public on crime prevention techniques and advertise community events.*
- *Through the utilization of intelligence lead policing and target specific deployment strategies there was a major reduction in Person Crimes as well as Property Crimes for 2017:*

PERSON/PROPERTY CRIME ACTIVITIES	REDUCED BY
Shootings	15%
Stabbings	100%
Robberies	19%
Residential Burglaries	35%
Construction Burglaries	53%
Stolen Vehicles	4%

PBSO and the City of Greenacres are committed to a shared vision of professional service and will continue to collaborate together to ensure the citizens of Greenacres have a safe environment to live.

Fire Rescue - EMS

Greenacres Fire Rescue is a full service, professional fire department providing fire suppression, progressive rescue techniques, and advance life support treatment and transport. We proudly serve over 39,000 residents citywide (*approx. 6 square miles*), over 2,000 residents within the City of Atlantis, and the thousands of visitors and guests who commute through our City each day.

The Department optimizes patient care by maintaining rapid response times, enhanced training, and implementation of proven techniques combined with the most advanced emergency medical protocols available. Moreover, we continue to engage the public by offering community outreach programs such as, Cardio Pulmonary Resuscitation (CPR) classes, blood pressure screenings, health fairs, school demonstrations, and public awareness lectures.

FIRE/EMS ACTIVITIES	QUANTITY
General Service Calls	6,168
Medical Service Calls	5,588
Fire Calls	74
Fire Related Calls (<i>Alarms/Smoke Scares/Gas Leaks</i>)	506
Average Response Time	6.00 Minutes
ALS Transports	2,359
BLS Transports	788
Patients Treated	4,552
Blood Pressure Screenings	124
CPR Certifications	151
Station Tours	66

Fire Prevention & Protection

The program focuses on protecting people and property from fires through the reviews of building construction plans for compliance with life/safety codes and providing public fire safety education.

FIRE PREVENTION ACTIVITIES	QUANTITY
Fire Safety Inspections	1,684
Fire Safety Programs	12
Number of Fire Investigations Conducted	8
Construction Plans Reviewed	173
Approximate Value of Property Fire Loss	\$122,824

Permits & Inspections

This program provides a review of residential and commercial construction plans and field inspections to ensure compliance with adopted building construction and life safety codes.

PERMIT & INSPECTION ACTIVITIES	QUANTITY
Permits Issued	2,552
Total Inspections	8,602
Structural Inspections	4,405
Mechanical/Plumbing Inspections	2,342
Electrical Inspections	1,793
Misc. Inspections	62
Estimated Value of Construction	\$35,836,712



Code Enforcement

This program provides for the detection, investigation, and elimination of violations of City laws relating to zoning (*property use*), property maintenance standards, and nuisances.

CODE ENFORCEMENT ACTIVITIES	QUANTITY
Violation Inspections	1,453
Cases Processed	401
Cases sent to Board	33
Cases Complied	430
Amount of Fines Collected	\$17,170

Public Facilities Maintenance

This program focuses on the inspection and maintenance of public facilities to ensure their safety to users. The City's public facilities are comprised of public buildings, parks, road rights-of-way, streets, sidewalks, medians, roadway signage and lighting, and storm drainage systems, including inlets, pipes, lakes, and canals.



Emergency Management

This program provides for developing plans of action for when disaster strikes, deploying first responders and emergency services in the disaster area, and restoring and repairing critical infrastructure. These efforts are coordinated with the County, State, and Federal governments that have various lead roles. In 2017, the City continued to update its plans and employees continued incident management training.



School Crossings

This program provides for the safe crossing of roadways by children going to and returning from schools during school hours. The program provides 46 school crossing guards at designated roadway crossings on routes to five (5) elementary and three (3) middle schools within the City.

AN ATTRACTIVE COMMUNITY

Zoning, Land Use & Development

The application of zoning, land use and development regulations ensures that existing and new developments and construction activities are undertaken in a manner that provides long term viability of neighborhoods and commercial areas in our community.

ZONING, LAND USE & DEVELOPMENT ACTIVITIES	QUANTITY
Annexations	0
Site Plan Approvals	2
Site Plan Amendments	15
Variances	7
Temporary Use Permits	25
Commercial Square Footage Approved	5,589
New Dwelling Units Approved	0
Previously Approved Dwelling Units Constructed	29
Landscape Inspections	129



Maintenance of Community Assets

Maintaining an attractive City requires the ongoing inspection, maintenance and replacement of components and systems that make up community assets.

COMMUNITY ASSETS ACTIVITIES	QUANTITY
Lane miles of pavement maintained	45.80
Number of medians maintained	72
Number of trees in public rights-of-way	1,986
Number of stormwater structures maintained	645
Number of public buildings maintained	17
Miles of alleyways maintained	5.56
Number of public parks maintained	13
Acres mowed in public parks	67
Number of athletic fields maintained	11
Number of athletic courts maintained	26
Playground structures maintained	13
Trees in parks & public grounds maintained	4,663

Capital Improvement Program

On an annual basis, the City adopts a Capital Improvement Program which identifies new equipment and facilities needed to accommodate new growth and replacement of equipment and infrastructure that has outlived its useful life. The program is funded by impact fees paid by developers of commercial and residential projects and by grants. The following is a sample of budgeted projects undertaken in 2017.

Original Section Drainage Improvements Project Phase III:

Improvements for Phase 3 of an overall six (6) phase plan to provide drainage improvements for the City's Original Section after street flooding during Tropical Storm Isaac from August 26-28, 2012. The proposed Phase 3 project consists of the installation of a stormwater drainage system, including inlets and piping along First Street from Jackson Avenue on the east to Swain Boulevard approximately 1,050 feet to the west. The piping will connect to the system previously installed in the western portion of First Street (CDBG 2014-2016) which provides discharge to the E-3 Canal. The Phase 3 project will be funded in part with a Community Development Block Grant (CDBG) funds.

City-wide Sidewalk Project:

In 2016, the City initiated a multi-year City-wide sidewalk connectivity project. This project will provided connections and complete missing segments to create sidewalk networks that will allow for safe movement for people of varying ages and mobility. Filling in the gaps within the sidewalk systems in Palm Beach Villas II, Original Section, Dahl Drive, Lake Worth Hills, Wry Rd/Ramblewood Circle, Villa Del Trio, South 57th Avenue, Sherwood Forest Boulevard will provide circulation and access for residents and visitors in neighborhoods to various amenities such as parks, stores, schools and workplaces. In Fiscal Year 2017, the sidewalk system in Palm Beach Villas II was completed. The "penny surtax" will allow the City to complete the remaining phases of this project in Fiscal Year 2018.

Stormwater Pipe & Basin Replacement:

This project provides for the rehabilitation of storm sewer structures throughout the City. There are several storm sewer drainage systems that were installed more than 35 years ago and are in need of repair and maintenance. Over the past 10 years, heavy maintenance and rehabilitation of the City's storm sewer system has been performed. Video inspection and minor repairs are planned from FY 2017 through FY 2022. In FY 2017, the addition of a storm sewer pipe on South 57th Avenue will alleviate the flooding issues on the intersection of South 38th Court and South 57th Avenue.

Lighting Enhancements

In 2017, the City completed upgrades of outdoor lighting fixtures. In Fiscal Year 2017, the pathway lights at Bowman Park and the parking lot lights at Fire Rescue Station 94/PBSO District 16., Municipal Complex and Veterans Memorial Park were retrofitted with LED fixtures. LED fixtures are rated to last much longer than traditional HID sources, resulting in decreases in long term maintenance costs. Furthermore, LED fixtures have a longer functional life expectancy, provide better quality light and uniformity and provide better security.

Community Activities

Arbor Day Celebration: This year marked the 25th Consecutive Year that the City has received the Tree City USA Award.

Our annual Arbor Day Celebration was held at Samuel J. Ferreri Community Park on April 28, 2017. Sixteen children from Future Kids planted thirteen Bald Cypress trees along the lake bank and all participants were invited to return to the Park to proudly inspect the progress of the trees they helped plant.

Hosting an annual Arbor Day celebration is just one of the many requirements the City of Greenacres must accomplish in order to

2017 Great American Cleanup: On April 29, 2017, thirty five volunteers came together to make a difference in the City of Greenacres. Volunteers de-littered the Municipal Complex and planted 147 Bald Cypress Trees, 25 Pond Apple Trees and 20 Red Maple Trees. These trees are Florida native and will thrive in the retention area in which they were planted.



COMMUNITY LIFE & LEISURE

Greenacres Community Center

The expansion project for the new Banquet Facility capable of seating 160 guests, with a catering kitchen, restrooms, classroom, administrative offices, new lobby and expanded front office was completed and opened in 2017. The facility provides the public with a very functional, affordable and centrally located option for weddings, parties, training, meetings, etc.

The Center is a focal point for a large portion of the community and provides programs and classes such as; karate, watercolor painting, fencing, ballet/tap/jazz, tumbling & acrobatics, basketball, soccer and volleyball. The center also hosts the daily Senior Congregate Meal program, Defensive Driving classes, senior trips and dances.

Classroom space was also used by vetted instructors, local agencies, colleges, private schools for training, gym rentals for athletic programs, seminars, testing sites, and various other private and public activities for all age users. The Center offers our residents and business community a convenient and friendly environment for a variety of programs and services.

Camps

The program provides a safe, structured environment for children in kindergarten through the 8th grade. Over 175 children participated in the nine-week summer camp that included a variety of educational activities and field trips. The winter and spring camps had approximately 150 children who enjoyed new experiences, crafts, field trips, and activities.

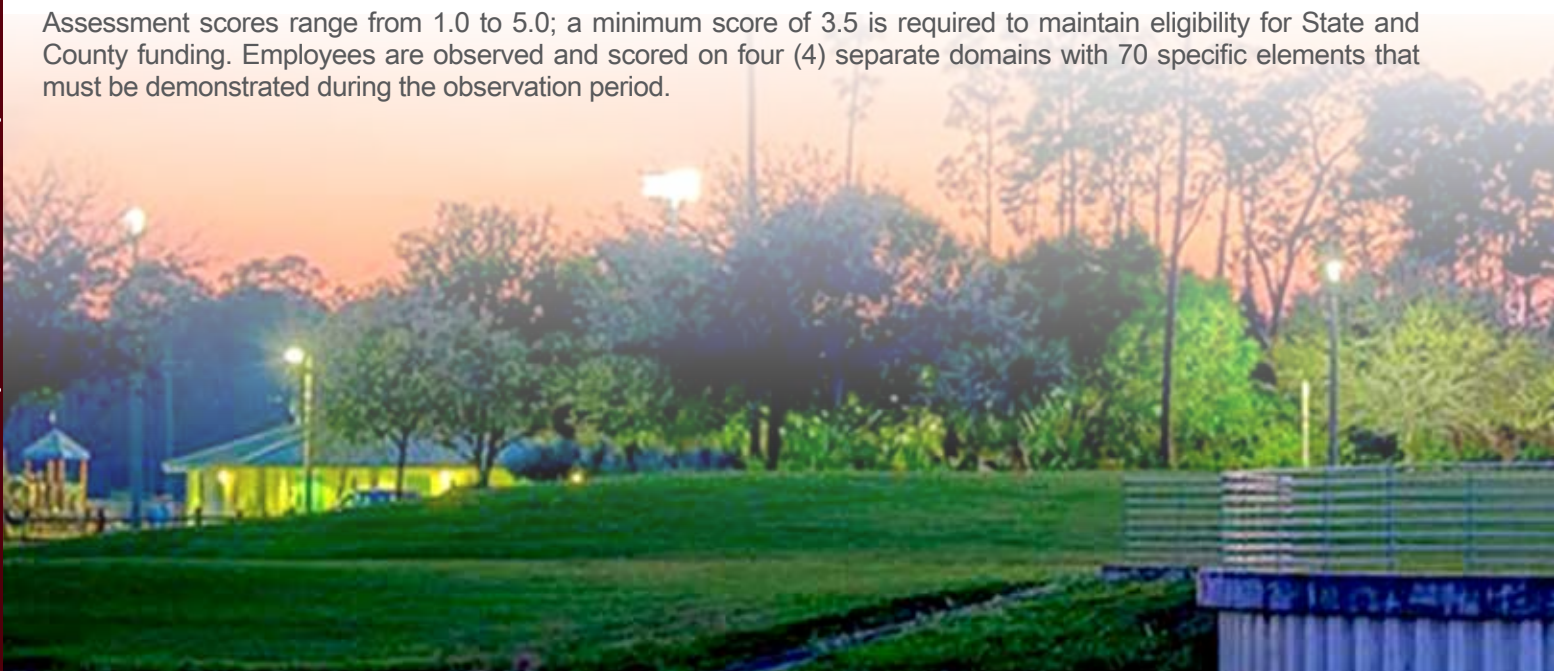
Athletics

Participants in our athletic leagues consisted of 140 adults and 471 youth in 2017. They enjoyed co-ed basketball, soccer, flag football, and baseball.

Quality Improvement System Annual Assessment

Once again, Youth Programs Afterschool Program was ranked one of the highest rated afterschool programs in the county with an average score of 4.6. PrimeTime of Palm Beach County and the Children Services Council launched the Afterschool Quality Improvement System (QIS) to ensure children in Palm Beach County receive exceptional, high-quality afterschool programs. The Early Learning Coalition of Palm Beach County requires contracted programs complete annual QIS Assessments and Youth Programs was assessed March 2nd through the 4th.

Assessment scores range from 1.0 to 5.0; a minimum score of 3.5 is required to maintain eligibility for State and County funding. Employees are observed and scored on four (4) separate domains with 70 specific elements that must be demonstrated during the observation period.



2017 Annual Community Special Events

These City events had a combined attendance of over 18,600 attendees with a 95% satisfaction rate from attendees.

■ FIESTA DE PUEBLO

A co-sponsored cultural event organized by the Puerto Rican Hispanic Chamber of Commerce enjoyed by over 1,500 guests at Samuel J. Ferreri Community Park with live music, vendors and great food for the 3 Kings Celebration.

■ FOOD TRUCK INVASION

A newly offered event for five (5) months with approximately 500 people enjoying a selection of great food from gourmet food trucks at Samuel J. Ferreri Community Park on the last Wednesday of every month, with entertainment for the whole family including music and activities.

■ IGNITE THE NIGHT

Over 8,000 residents and visitors celebrated the July 4th Independence Day celebration and enjoyed great entertainment, arts and crafts, food vendors, and a spectacular fireworks display at the Samuel J. Ferreri Community Park.

■ BACK TO SCHOOL BLOCK PARTY

The Back to School Block Party was a hit with an estimated 1,200 attendees held for the first time at the Samuel J. Ferreri Community Park, with backpacks, school supplies, food vendors, free bike helmets, arts & crafts, and fun and games for the entire family.

■ EGG'S TRAVAGANZA

Over 6,000 attendees enjoyed hunting for more than 14,000 eggs delivered and hidden by the Easter Bunny, a hay ride, food vendors, arts and crafts, inflatables and much more.

■ THANKSGIVING DINNER

The City celebrated its 18th Annual Thanksgiving Dinner at the Greenacres Community Center for over 550 guests. This is a volunteer driven event by Legacy Church, Helping Hands Assistance Program, City staff, residents, City Council members, and State Representatives. Numerous restaurants donate food, and children make the centerpieces and thank you cards to help warm the hearts of those in attendance. Home delivered meals are provided to those residents who are not able to attend.

■ LUNCH WITH SANTA

This annual memorable favorite, co-sponsored by the Greenacres Kiwanis Club was held for the first time at the Samuel J. Ferreri Community Park. The event featured lunch with Santa including hamburgers and hot dogs, horse and carriage rides, free books, and bounce houses for over 800 children and their parents. Every child 11 years of age and under received a gift from Santa, and had fun with arts & crafts, face painters, holiday music and balloon artistry.

■ FALL FITNESS & OUTDOOR RUMMAGE SALE

The 2nd annual Fall Fitness Festival surprised over 400 attendees with multiple events including an indoor rummage sale, kids zone, and demonstrations given on fitness, Jazzercise, Karate, health and wellness tips, personal safety, dance, and even Fencing at the Greenacres Community Center.

Youth Programs



C.A.R.E.S.

The C.A.R.E.S. (*Children Are Really Extra Special*) Program is a licensed inclusive year-round afterschool program serving 110 elementary school age children. The program provides opportunities such as field trips, computer instruction, art expression, and daily homework assistance. This program has been very successful, with 73% of students enrolled demonstrating improved grades.

COOL ZONE

This licensed program provides services and activities year-round for over 35 middle school youth. The primary focus of the program is on developing leadership skills, community involvement, respect for others, and personal responsibility. The program had a very successful year with 80% of students demonstrating improved school grades.

HOT SPOT

A supervised, drug-free program for 25 high school students that provides a safe environment for teens to gain knowledge in life skills, opportunities for higher education and career exploration, while shaping future community leaders through structured activities, college tours, and volunteer opportunities. In 2017, Hot Spot Advisory Council members were involved in visiting local Nursing Home facilities and delivered Thanksgiving dinners to older and disabled residents, accruing over 3,000 community service/volunteer hours.



FISCAL RESPONSIBILITY

Property Taxes

As required by Florida law, on an annual basis the City of Greenacres sets a property tax rate, also referred to as the “millage rate”. Property taxes are calculated by multiplying the millage rate times the assessed property value determined by the County Property Appraiser.

Property tax revenues are affected by new construction, existing property values, and the property tax rate. In 2017, the City collected \$9.0 million in property taxes, which was approximately \$0.3 million greater than 2016 due to an increase in property values. The property tax rate was kept at 6.0854 mills. In evaluating property taxes, rates alone do not provide an objective measure of what residents pay for government services. An objective measure is the Property Tax Per Person which takes into account the millage rate, total taxable values, and the total population.

The following chart shows that the City of Greenacres has the lowest per capita tax among the ten (10) largest cities in the County, clearly demonstrating that our residents have the lowest property tax burden.

Grants

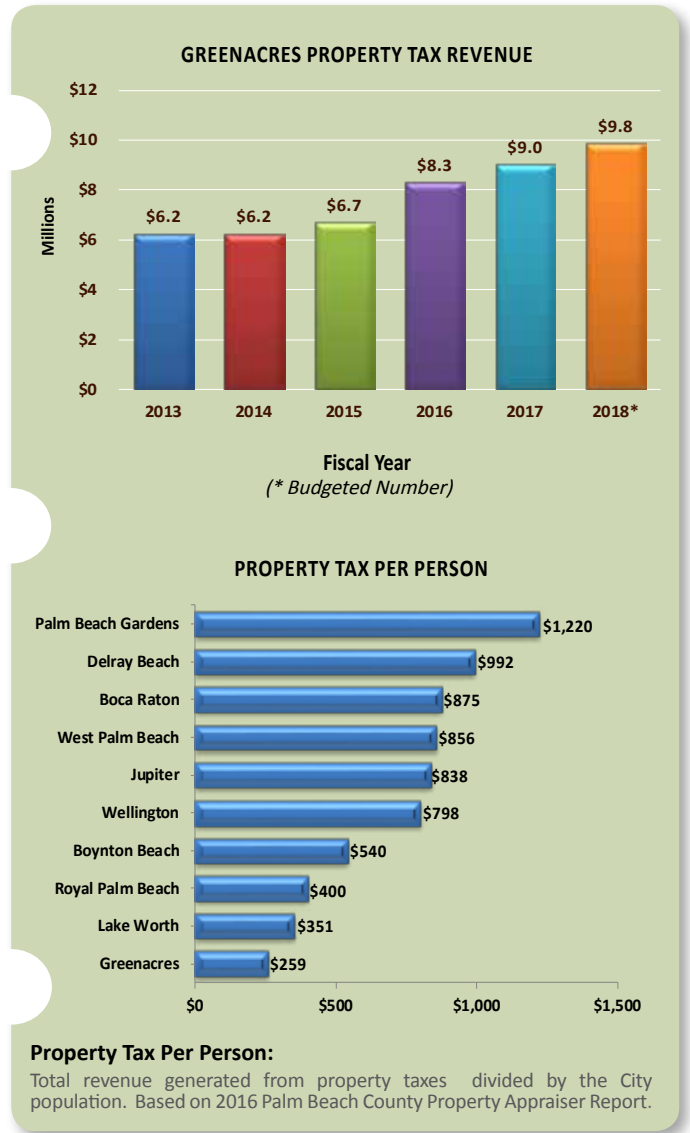
The City received over \$545,000 in grant funding for several large projects including Phases II and III of the First Street Stormwater Drainage Project and Chest Compression Systems for our Firefighters.

Award Winning Financials

The City’s financial documents, including the Comprehensive Annual Financial Report and the Annual Budget, are submitted to the Government Finance Officers Association for review and evaluation. The documents are reviewed for conformance with the highest standards for preparation of state and local government financial reports and budget presentation.

The City’s financial documents have received the following prestigious national awards from the Government Finance Officers Association:

- Certificate of Achievement for Excellence in Financial Reporting for the Comprehensive Annual Financial Report for the fiscal year ending September 30, 2016. (*This certificate has been received for 26 consecutive years*).
- Outstanding Achievement in Popular Annual Financial Reporting for the fiscal year ending September 30, 2016. (*This certificate has been received for 8 years*).
- Distinguished Budget Presentation Award for the fiscal year beginning October 1, 2016. (*This award has been received for 23 consecutive years*).



Five-Year Financial Summary

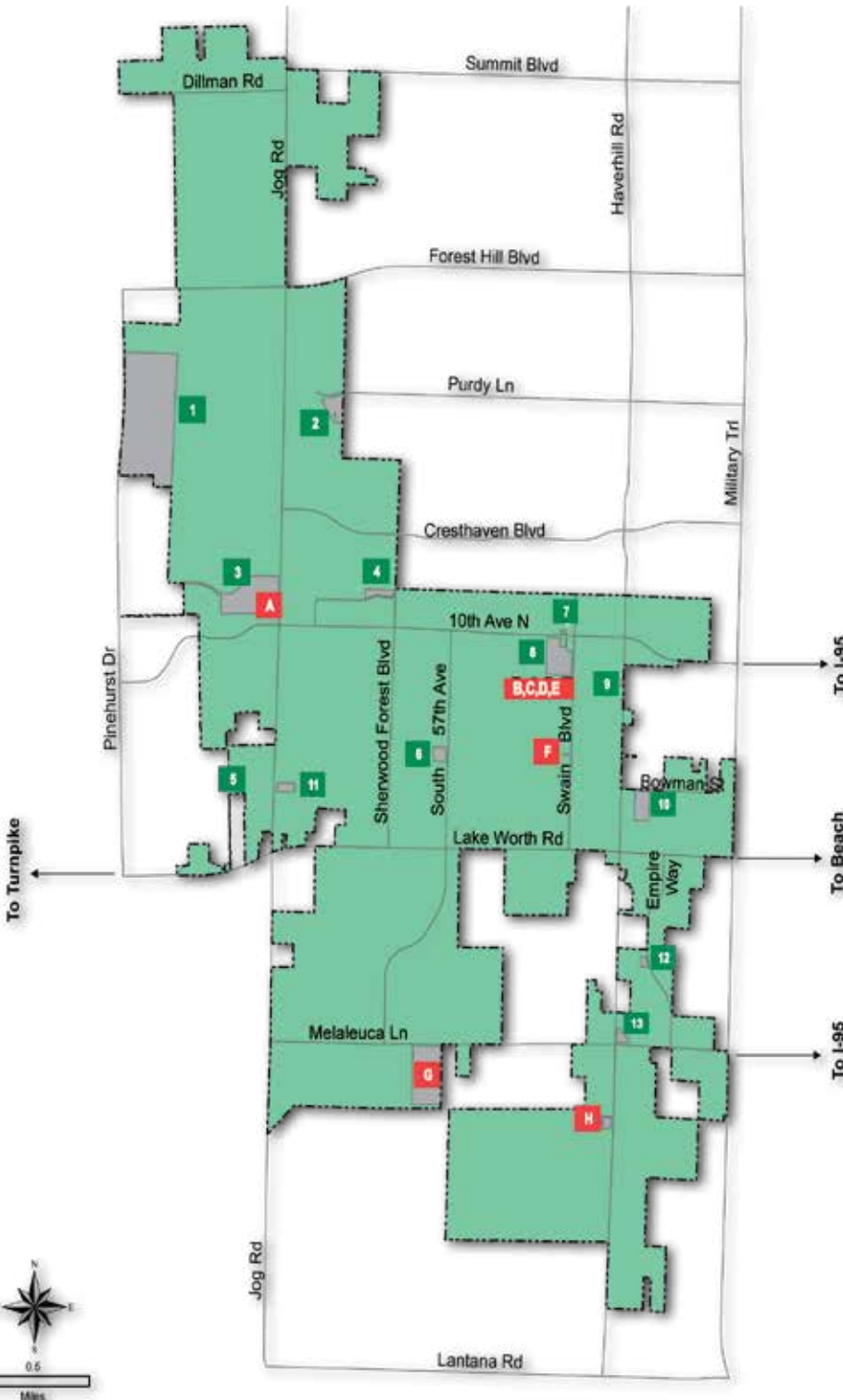
ALL GOVERNMENTAL FUNDS

Governmental Revenues	2013	2014	2015	2016	2017
Taxes	11,188,626	11,319,062	11,805,795	13,421,388	16,205,819
Permits and Franchise Fees	2,041,415	2,280,110	2,316,146	2,710,914	2,720,616
Intergovernmental	5,127,073	5,104,497	5,672,011	5,179,941	5,310,832
Charges for Services	2,926,104	3,195,729	3,265,337	3,542,288	3,614,726
Fines and Forfeitures	167,664	172,010	216,334	109,790	126,688
Impact Fees	244,211	55,835	355,642	215,443	291,477
Investment	41,552	49,228	182,246	258,008	105,563
Contributions	34,996	93,798	44,785	26,362	25,612
Rental Income	495,430	530,553	599,848	539,734	507,844
Miscellaneous Revenues	140,597	85,161	119,994	172,672	102,308
Total:	\$22,407,668	\$22,885,983	\$24,578,138	\$26,176,540	\$29,011,485
General Government	3,145,262	3,235,568	3,389,229	3,823,737	3,336,982
Public Safety	12,702,323	12,277,486	13,254,521	15,539,862	17,007,595
Transportation	1,449,676	1,469,380	1,489,646	1,433,172	1,505,029
Culture/Recreation	1,372,083	1,349,738	1,503,044	1,733,112	1,868,310
Physical Environment	1,723,865	1,743,688	1,824,867	1,895,157	2,001,145
Capital Outlay	2,546,397	2,342,976	2,543,156	4,972,137	2,688,119
Debt Service	403,205	403,159	403,170	403,260	403,211
Total:	\$23,342,811	\$22,821,995	\$24,407,633	\$29,800,437	\$28,810,391
Increase (Decrease) in Fund Balance:	\$ (935,143)	\$ 63,988	\$ 170,505	\$(3,623,897)	\$ 201,094

The five (5) year financial summary shows the total revenues and expenditures for all governmental funds. The City maintains ten (10) governmental funds: the General Fund, four (4) Special Revenue Funds, one (1) Debt Service Fund, and four (4) Capital Projects Funds. The City adopts an annual balanced budget for all funds and maintains a fund balance for each of those funds, the largest of which is the General Fund with a minimum unassigned fund balance of 25% of expenditures.

The complete Audited Comprehensive Annual Financial Report (CAFR) for the fiscal year ending September 30, 2017, is available on the City's website at www.greenacresfl.gov.

FACILITIES & PARKS MAP



CITY FACILITIES

- A** PBSO District 16
Fire Rescue Station 94
2995 So. Jog Road
- B** Community Center
501 Swain Boulevard
- C** Community Hall *(Afterschool Programs)*
501 Martin Avenue
- D** Old City Hall
(Afterschool & Summer Camp Programs)
500 Perry Avenue
- E** Leisure Services Administration
501 Swain Boulevard
- F** Greenacres History Museum
301 Swain Boulevard
- G** City Hall & Public Works Complex
5750/5800 Melaleuca Lane
- H** Fire Rescue Station 95
5095 Haverhill Road

CITY PARKS

- 1** Greenacres Freedom Park
2400 Pinehurst Drive
- 2** Veterans Park
6250 Purdy Lane
- 3** Community Park
2905 Jog Road
- 4** Burrowing Owl Park
2655 Sherwood Forest Boulevard
- 5** Ramblewood Park
6535 Ramblewood Circle
- 6** Roy Rambo Park
3595 So. 57th Avenue
- 7** Friend Park
5265 10th Avenue No.
- 8** Ira Van Bullock Park
520 Perry Avenue
- 9** Oasis Park
460 Jackson Avenue
- 10** Bowman Park
4750 Bowman Street
- 11** Heather Estates Park
3851 Heather Drive West
- 12** Empire Park
4429 Empire Way
- 13** Gladiator Park
4759 Gladiator Circle

GREENACRES AT-A-GLANCE

*City of Greenacres information as of September 30, 2017

- Located in central Palm Beach County in southeast Florida, five (5) miles from the Atlantic Ocean.
- Founded by Lawrence Carter Swain and incorporated in 1926 (*reincorporated 1947*).
- Council-Manager form of government.
- Mayor and five-member Council (*nonpartisan*), elected at large for two-year staggered terms.
- City Manager appointed by the Council.
- Municipal Departments: Administration, Finance, Building, Leisure Services (*Recreation*), Planning & Engineering, Public Works, Fire Rescue (*Fire, Emergency Medical Services*).
- Municipal Employees:* 134 Full-time 37 Part-time

DEMOGRAPHICS

Population

as of April 1, 2005	31,270
as of April 1, 2017	39,770

Age & Gender (*Census 2010*)

Male	16,401
Female	18,588
Under 5 Years	2,547
5 - 19 Years	2,469
20 - 64 Years	22,955
65 and Over	5,509

Median Age (<i>Years</i>)	36.3
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Housing (*2015*)

Total Housing Units	17,296
Single Family	4,806
Multi Family	12,452

Average Assessed Values (*2015*)

Single Family Homes	\$120,170
Condominiums	\$53,029
Town Homes	\$81,128

Median Family Income (<i>ACS2011-2013</i>)	\$44,206
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ECONOMICS

Gross Taxable Property Value (<i>07/2017</i>)	\$1,683,539,009
Property Tax Rate (<i>10/2017</i>)	\$6.0854/\$1,000
Fiscal Year 2018 Operating Budget	\$32,834,697
Business Tax Receipts	993
Rental Business Tax Receipts	898

LAND USE

Land Area	5.84 Square Miles
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Land Use	% of Total
Residential	65%
Commercial	9%
Public	10%
Mixed Use	1%
Study Area/Roads/Canals	15%
Developed	97%
Undeveloped	3%

Parks

Active (<i>94.1 Acres</i>)	12
Passive (<i>.50 Acres</i>)	2
Local County (<i>1,700 Acres</i>)	1

EDUCATION

Public

Elementary Schools	5
Middle Schools	3
High Schools	1

Private

Primary & Secondary Schools	3
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OTHER

Tree City USA Designation	25 Years
Library	1
Post Office	1

CITY OFFICIALS (*As of September 30, 2017*)

Joel Flores	Mayor
John Tharp	Councilwoman <small>District 1</small>
Peter A. Noble	Councilman <small>District 2</small>
Judith Dugo	Councilwoman <small>District 3</small>
Anderson Thelusme	Councilman <small>District 4</small>
Paula Bousquet	Councilwoman <small>District 5</small>
Andrea McCue	City Manager

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GOVERNMENT DIRECTORY

City Hall	Telephone Numbers
General Information	561-642-2000
Administration	
Mayor & City Council	561-642-2017
City Manager	561-642-2017
City Clerk	561-642-2006
Human Resources	561-642-2011
Palm Beach Sheriff's Office - District 16 Greenacres	
Emergency - Police	911
General - Police	561-688-5210
Greenacres Fire Rescue	
Emergency - Fire/Medical Services	911
General - Fire/Medical Services	561-642-2146
Finance Department	
Billing - Solid Waste Collection	561-642-2012
General	561-642-2013
Leisure Services Department	
Administration	561-642-2181
Community Center	561-642-2090
Youth Programs <i>(After Schools & Camps)</i>	561-642-2193
Planning & Engineering Department	
Planning	561-642-2054
Engineering	561-642-2054
Building Department/Code Enforcement	
Building	561-642-2052
Code Enforcement	561-642-2043
Local Business Tax <i>(FKA Occupational Licenses)</i>	561-642-2053
Public Works Department	
Administration	561-642-2071
Solid Waste Collection	561-642-2071
Utilities	
Palm Beach County Water Utilities	561-740-4600
Florida Power & Light <i>(FPL)</i>	561-697-8000
AT&T: Residential	1-877-737-2478
Business	1-866-620-6900
Comcast Cable <i>(d/b/a Xfinity - Digital Cable, Internet, Phone)</i>	1-800-934-6489
Florida Public Utilities <i>(Gas)</i>	561-832-0872
Solid Waste/Recycling	561-642-2071